

The Leger logo consists of the word "Leger" in a bold, black, sans-serif font. The letter "e" is stylized with a red dot above it and a red underline below it. A solid red horizontal line is positioned directly beneath the word "Leger".

**Leger**

REPORT

# HealthCare in Canada

*Survey of Canadians*

DATE 2024-08-06



# Methodology

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## Method

Online survey among respondents 18 years of age or older.

(Canadian sample: n= 1,521).

Respondents had the option of completing the survey in English or in French and were randomly recruited using LEO's online panel.



## When

August 2 to August 4, 2024



## Margin of error

For comparison purposes, a probability sample of this size yields a margin of error no greater than  $\pm 2.51\%$ , (19 times out of 20) for the Canadian sample.



## Weighting

Results were weighted according to **age, gender, mother tongue, region, education and presence of children in the household** in order to ensure a representative sample of the Canadian population.

# Methodology

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## Significant differences

Data in bold **red** characters indicate a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicate a significantly higher proportion than that of other respondents.



## Rounded data

The numbers presented have been rounded up. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.



## Questions

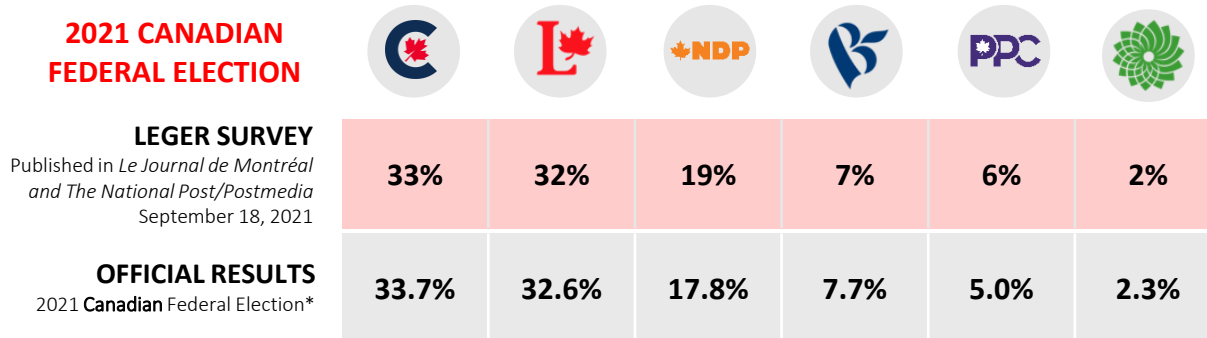
Have questions about the data presented in this report? Please contact Andrew Enns, Executive Vice-President, Central Canada at the following e-mail addresses: [aenns@leger360.com](mailto:aenns@leger360.com)

*A more detailed methodology is presented in the Appendix.*

# Methodology

Leger is the polling firm that has presented the most accurate election survey data, on average, over the last ten years in Canada. During the last federal election in 2021, Leger was once again **the most accurate firm in the country**. This accuracy is attributed to the quality of the LEO panel and rigorous application of methodological rules by Leger's 600 employees, including 200 professionals in Leger's eight offices across Canada (Montreal, Toronto, Quebec City, Winnipeg, Calgary, Edmonton and Vancouver) and in the United States (New York).

Poll aggregator 338Canada.com gave Leger the highest rating among all polling firms in Canada for the accuracy of its studies. See <https://338canada.com/pollster-ratings.htm>



# Key Highlights (1/2)

*From August 2 to 4, 2024, we surveyed Canadians to find out about their opinion and perceptions of the healthcare system in Canada.*

## Some of the key highlights of our survey about Healthcare in Canada include...

- More than half of Canadians (53%) think the healthcare system in their province is poor, while 44% think it is good. Ontarians (50%) are more likely to think their healthcare system is good, while respondents living in the Atlantic provinces (70%) are more likely to think it is poor.
- Compared to January 2023, when we last surveyed Canadians on the healthcare system, there is a significant 10-point increase in respondents saying the healthcare system in their province is poor (53% in 2024 vs 43%).
- A vast majority of Canadians (85%) are worried about the state of their province's healthcare system, and about the same proportion (87%) think there is a shortage of nurses in their province.
- Despite these perceptions, 68% of Canadians who have visited the emergency room or have visited for a family member during their lifetime would rate their experience as a good one.

## Key Highlights (2/2)

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- One quarter (25%) of Canadians want to see more privatization in their province's healthcare system. This proportion is significantly higher in British Columbia (36%). Since January 2023, the number of Canadians who would like to see more privatization has significantly decreased by 5 points (31%).
- More than half of Canadians (54%) think Canada's healthcare system is better overall than that of the United States.
- One quarter (25%) of Canadians would consider going to another country for a dental procedure or surgery. Around the same proportion would consider it for a cosmetic procedure (20%) or any other medical diagnostic, care, or procedure (28%). Canadians aged 18 to 34 are more likely to consider going to another country for medical treatment.

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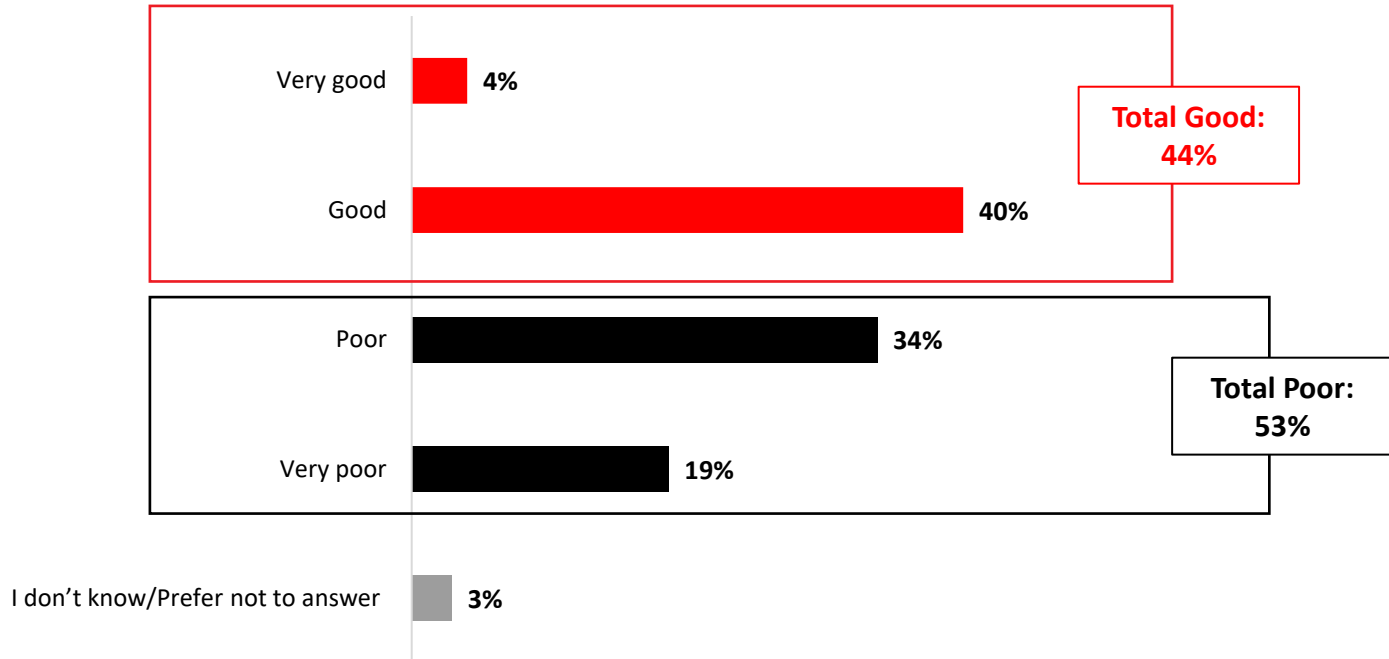
REPORT

# Detailed Results

# Rating of Provincial Healthcare System (1/2)

**Q1A.** How would you rate the healthcare system in your province?

Base: All respondents (n=1,521)





# Rating of Provincial Healthcare System (2/2)

**Q1A.** How would you rate the healthcare system in your province?

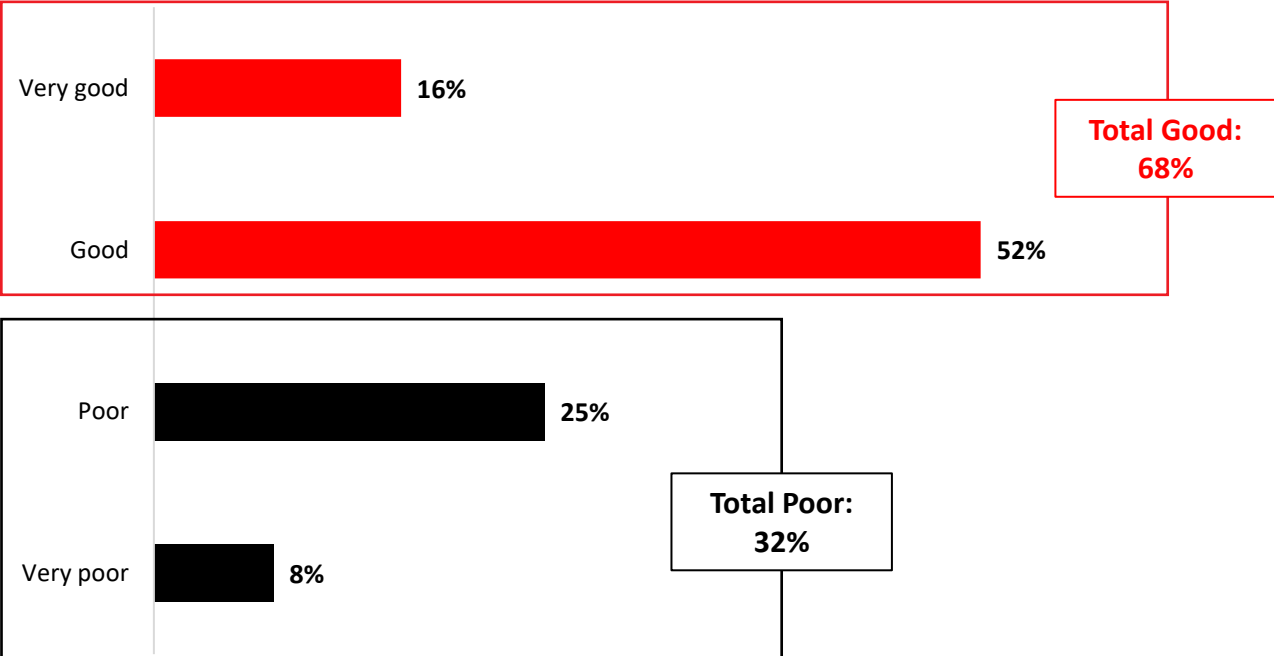
Base: All respondents

	Total Canada	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural	Total January 2023	
Unweighted n=	1,521	100	405	605	126	128	157	777	744	399	432	690	639	579	281	1,554	
<b>Total Good</b>	<b>44%</b>	<b>29%</b>	42%	<b>50%</b>	39%	45%	41%	<b>51%</b>	<b>38%</b>	41%	41%	<b>49%</b>	44%	46%	42%	<b>54%</b>	-10
Excellent	<b>4%</b>	2%	<b>2%</b>	5%	3%	3%	7%	<b>5%</b>	<b>3%</b>	6%	3%	4%	4%	5%	3%	<b>10%</b>	-6
Good	<b>40%</b>	<b>27%</b>	40%	<b>45%</b>	37%	42%	34%	<b>46%</b>	<b>35%</b>	<b>35%</b>	38%	<b>45%</b>	40%	42%	39%	<b>45%</b>	-5
<b>Total Poor</b>	<b>53%</b>	<b>70%</b>	56%	<b>45%</b>	57%	55%	57%	<b>47%</b>	<b>58%</b>	55%	54%	50%	53%	51%	56%	<b>43%</b>	+10
Poor	<b>34%</b>	37%	32%	31%	39%	40%	39%	33%	35%	36%	35%	32%	35%	32%	33%	<b>29%</b>	+5
Very poor	<b>19%</b>	<b>33%</b>	<b>24%</b>	<b>15%</b>	18%	15%	18%	<b>14%</b>	<b>23%</b>	19%	19%	18%	18%	19%	23%	<b>13%</b>	+6
I don't know/Prefer not to answer	<b>3%</b>	1%	2%	<b>5%</b>	4%	<b>1%</b>	2%	2%	4%	4%	4%	<b>1%</b>	3%	3%	3%	<b>3%</b>	-

# Experience with Last ER Visit (1/2)

**Q1B.** How would you rate your/your family member's experience with your last visit to a hospital ER?

Base: Respondents who have visited the emergency room or have visited for a family member during their lifetime (n=1,462)



# Experience with Last ER Visit (2/2)

**Q1B.** How would you rate your/your family member's experience with your last visit to a hospital ER?

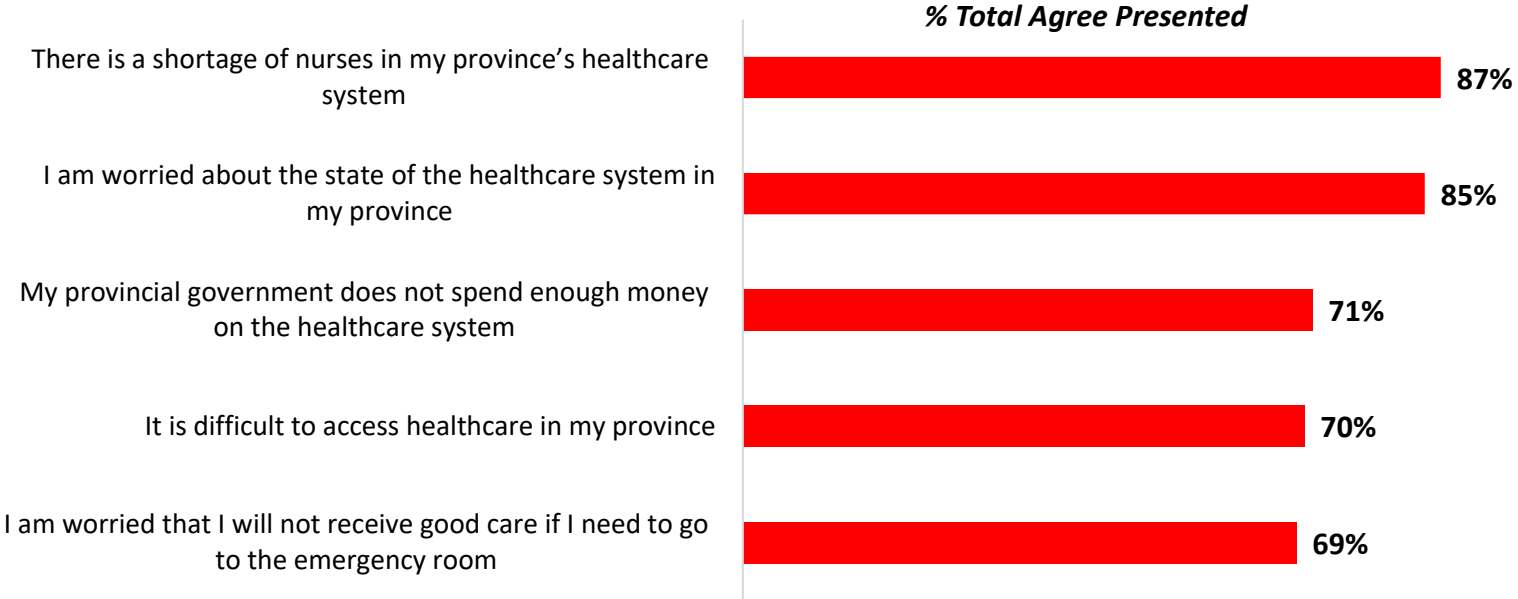
Base: Respondents who have visited the emergency room or have visited for a family member during their lifetime

	Total Canada	Last visit in the ER																		
		ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural	Past month	Past 6 months	Past 12 months	Past 2 years	Longer
Unweighted n=	1,462	97	397	577	117	124	150	738	724	374	409	679	603	563	275	191	357	248	304	362
<b>Total Good</b>	<b>68%</b>	<b>55%</b>	66%	70%	<b>56%</b>	76%	71%	69%	67%	66%	<b>63%</b>	<b>72%</b>	68%	65%	72%	69%	63%	67%	70%	70%
Excellent	<b>16%</b>	10%	18%	15%	<b>9%</b>	16%	19%	16%	15%	<b>10%</b>	16%	<b>19%</b>	16%	15%	18%	<b>26%</b>	14%	14%	14%	14%
Good	<b>52%</b>	45%	48%	54%	48%	60%	53%	52%	52%	56%	48%	53%	53%	50%	54%	<b>43%</b>	49%	52%	57%	56%
<b>Total Poor</b>	<b>32%</b>	<b>45%</b>	34%	30%	<b>44%</b>	24%	29%	31%	33%	34%	<b>37%</b>	<b>28%</b>	32%	35%	28%	31%	37%	33%	30%	30%
Poor	<b>25%</b>	33%	27%	23%	30%	17%	24%	25%	25%	25%	<b>29%</b>	<b>21%</b>	25%	27%	20%	23%	27%	26%	22%	25%
Very poor	<b>8%</b>	12%	7%	7%	14%	8%	5%	7%	8%	9%	7%	7%	7%	8%	8%	8%	10%	8%	8%	<b>5%</b>

# Concerns About Provincial Healthcare System (1/2)

**Q2.** To what extent do you agree with the following:

Base: All respondents (n=1,521)



# Concerns About Provincial Healthcare System (2/2)

**Q2.** To what extent do you agree with the following:

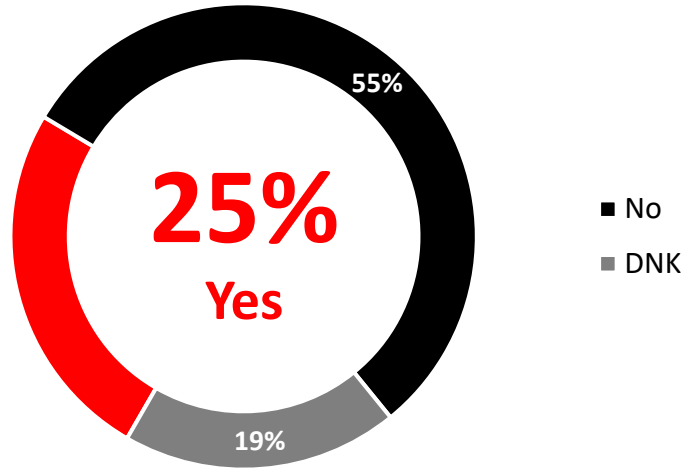
Base: All respondents

<i>% Total Agree Presented</i>	Total Canada	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural	Total January 2023	
Unweighted n=	1,521	100	405	605	126	128	157	777	744	399	432	690	639	579	281	1,554	
There is a shortage of nurses in my province's healthcare system	<b>87%</b>	<b>94%</b>	88%	87%	<b>79%</b>	85%	91%	86%	88%	85%	89%	88%	85%	89%	90%	<b>86%</b>	+1
I am worried about the state of the healthcare system in my province	<b>85%</b>	<b>94%</b>	87%	<b>82%</b>	76%	89%	85%	<b>81%</b>	<b>88%</b>	<b>79%</b>	86%	87%	84%	84%	<b>89%</b>	<b>86%</b>	-1
My provincial government does not spend enough money on the healthcare system	<b>71%</b>	<b>86%</b>	<b>59%</b>	<b>77%</b>	65%	72%	74%	<b>64%</b>	<b>78%</b>	72%	74%	69%	71%	70%	75%	<b>69%</b>	+2
It is difficult to access healthcare in my province	<b>70%</b>	<b>85%</b>	71%	<b>63%</b>	70%	72%	<b>79%</b>	<b>66%</b>	<b>74%</b>	70%	72%	69%	70%	69%	72%	<b>63%</b>	+7
I am worried that I will not receive good care if I need to go to the emergency room	<b>69%</b>	<b>81%</b>	<b>64%</b>	70%	73%	68%	71%	<b>64%</b>	<b>75%</b>	68%	<b>74%</b>	67%	68%	69%	72%	<b>67%</b>	+2

# Opinion on Healthcare System Privatization

**Q3.** Would you like to see more privatization in your province's healthcare system?

Base: All respondents (n=1,521)

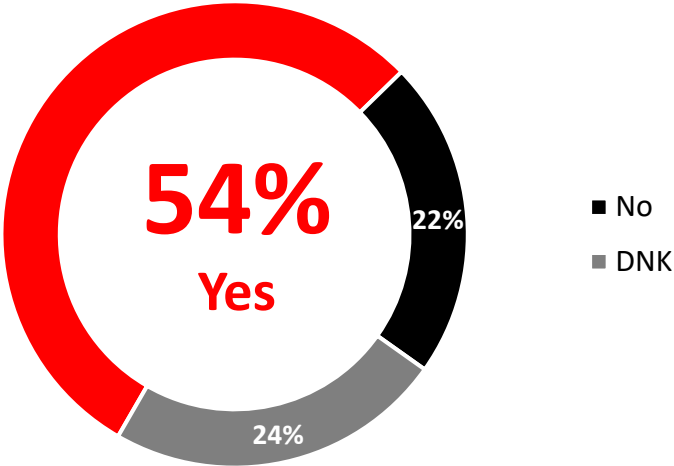


	Total Canada	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural	Total January 2023	
Unweighted n=	1,521	100	405	605	126	128	157	777	744	399	432	690	639	579	281	1,554	
Yes	25%	22%	27%	24%	26%	15%	36%	30%	21%	35%	26%	19%	27%	27%	21%	31%	-6
No	55%	59%	55%	57%	52%	68%	43%	55%	56%	46%	54%	62%	55%	56%	58%	53%	+2
I don't know	19%	19%	18%	19%	22%	17%	21%	15%	23%	19%	21%	18%	18%	18%	21%	17%	+2

# Comparison of Canadian and U.S. Healthcare Systems

**Q4.** Do you think Canada’s Healthcare system overall is better than in the United States?

Base: All respondents (n=1,521)

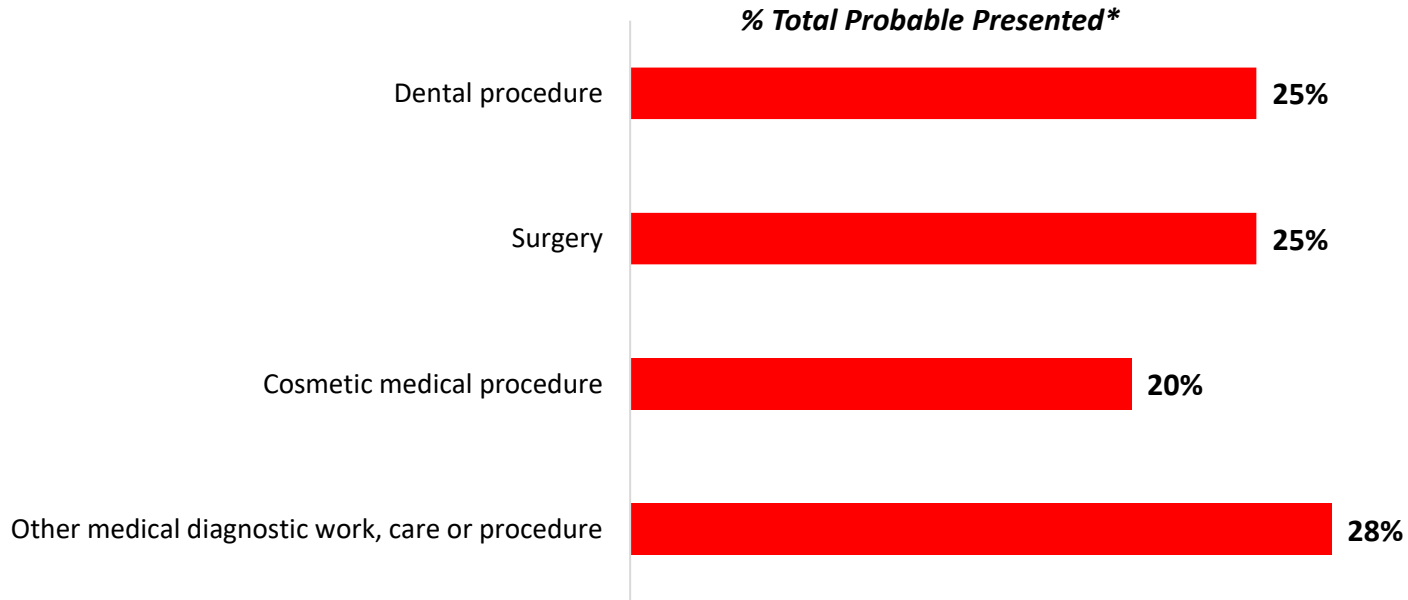


	Total Canada	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural
Unweighted n=	1,521	100	405	605	126	128	157	777	744	399	432	690	639	579	281
Yes	<b>54%</b>	48%	52%	51%	55%	61%	<b>64%</b>	<b>58%</b>	<b>51%</b>	55%	<b>49%</b>	<b>58%</b>	57%	52%	54%
No	<b>22%</b>	21%	24%	22%	23%	18%	21%	20%	24%	24%	25%	<b>19%</b>	19%	25%	23%
I don't know	<b>24%</b>	31%	24%	26%	22%	22%	<b>15%</b>	22%	25%	21%	26%	23%	24%	23%	23%

# Likelihood of Seeking Medical Treatment Abroad (1/2)

**Q5.** How likely would you be to consider going to another country for the following types of medical treatment?

Base: All respondents (n=1,521)



\*Total Probable = Definitely would + Probably would



# Likelihood of Seeking Medical Treatment Abroad (2/2)

**Q5.** How likely would you be to consider going to another country for the following types of medical treatment?

Base: All respondents

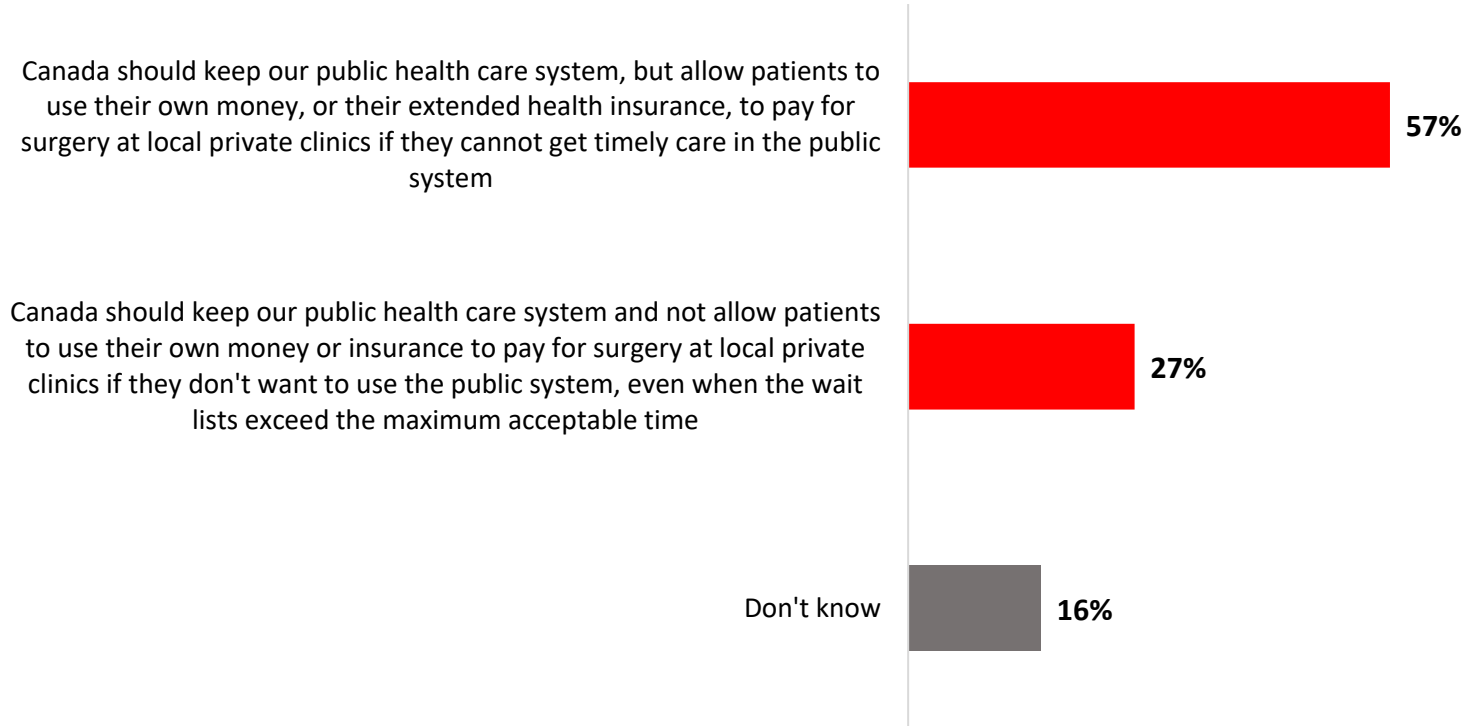
<i>% Total Probable Presented</i>	Total Canada	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural
Unweighted n=	1,521	100	405	605	126	128	157	777	744	399	432	690	639	579	281
Dental procedure	<b>25%</b>	<b>13%</b>	<b>17%</b>	<b>28%</b>	26%	30%	29%	<b>29%</b>	<b>21%</b>	<b>42%</b>	27%	<b>12%</b>	27%	23%	24%
Surgery	<b>25%</b>	21%	<b>18%</b>	<b>29%</b>	25%	25%	29%	<b>29%</b>	<b>22%</b>	<b>40%</b>	26%	<b>16%</b>	25%	25%	27%
Cosmetic medical procedure	<b>20%</b>	18%	<b>13%</b>	<b>24%</b>	16%	14%	<b>29%</b>	22%	18%	<b>35%</b>	<b>25%</b>	<b>7%</b>	22%	19%	19%
Other medical diagnostic work, care or procedure	<b>28%</b>	27%	<b>20%</b>	<b>33%</b>	29%	27%	29%	30%	26%	<b>42%</b>	30%	<b>18%</b>	29%	29%	25%

\*Total Probable = Definitely would + Probably would

# View on Healthcare System Choices in Canada (1/2)

**Q6.** Thinking about health care choices in Canada, which statement best represents your view?

Base: All respondents (n=1,521)



# View on Healthcare System Choices in Canada (2/2)

**Q6.** Thinking about health care choices in Canada, which statement best represents your view?

Base: All respondents

	Total Canada	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Urban	Sub-Urban	Rural
Unweighted n=	1,521	100	405	605	126	128	157	777	744	399	432	690	639	579	281
Canada should keep our public health care system, but allow patients to use their own money, or their extended health insurance, to pay for surgery at local private clinics if they cannot get timely care in the public system	<b>57%</b>	54%	<b>67%</b>	<b>53%</b>	57%	51%	60%	55%	60%	56%	55%	59%	59%	59%	53%
Canada should keep our public health care system and not allow patients to use their own money or insurance to pay for surgery at local private clinics if they don't want to use the public system, even when the wait lists exceed the maximum acceptable time	<b>27%</b>	27%	<b>17%</b>	<b>31%</b>	25%	27%	32%	<b>31%</b>	<b>23%</b>	<b>33%</b>	26%	24%	28%	27%	24%
Don't know	<b>16%</b>	19%	16%	16%	18%	21%	<b>8%</b>	14%	17%	<b>11%</b>	19%	17%	13%	13%	<b>23%</b>

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# Detailed Methodology



# Weighted and Unweighted Sample (1/2)

The table below presents the Canadian geographic distribution of respondents before weighting.

	Unweighted	Weighted
<b>Province</b>	<b>1,521</b>	<b>1,521</b>
British Columbia	157	207
Alberta	128	168
Manitoba/Saskatchewan	126	98
Ontario	605	592
Quebec	405	353
Atlantic	100	103

# Weighted and Unweighted Sample (2/2)

The following tables present the demographic distribution of respondents according to gender, age and language (mother tongue) for Canada.

The table below presents the Canadian geographic distribution of respondents before weighting.

	Unweighted	Weighted
<b>Gender</b>	<b>1,521</b>	<b>1,521</b>
Male	777	743
Female	744	777
<b>Age</b>	<b>1,521</b>	<b>1,521</b>
18 to 34	399	401
35 to 54	432	491
55+	690	629
<b>Language (Mother tongue)</b>	<b>1,521</b>	<b>1,521</b>
English	985	1,054
French	385	301
Other	149	164

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