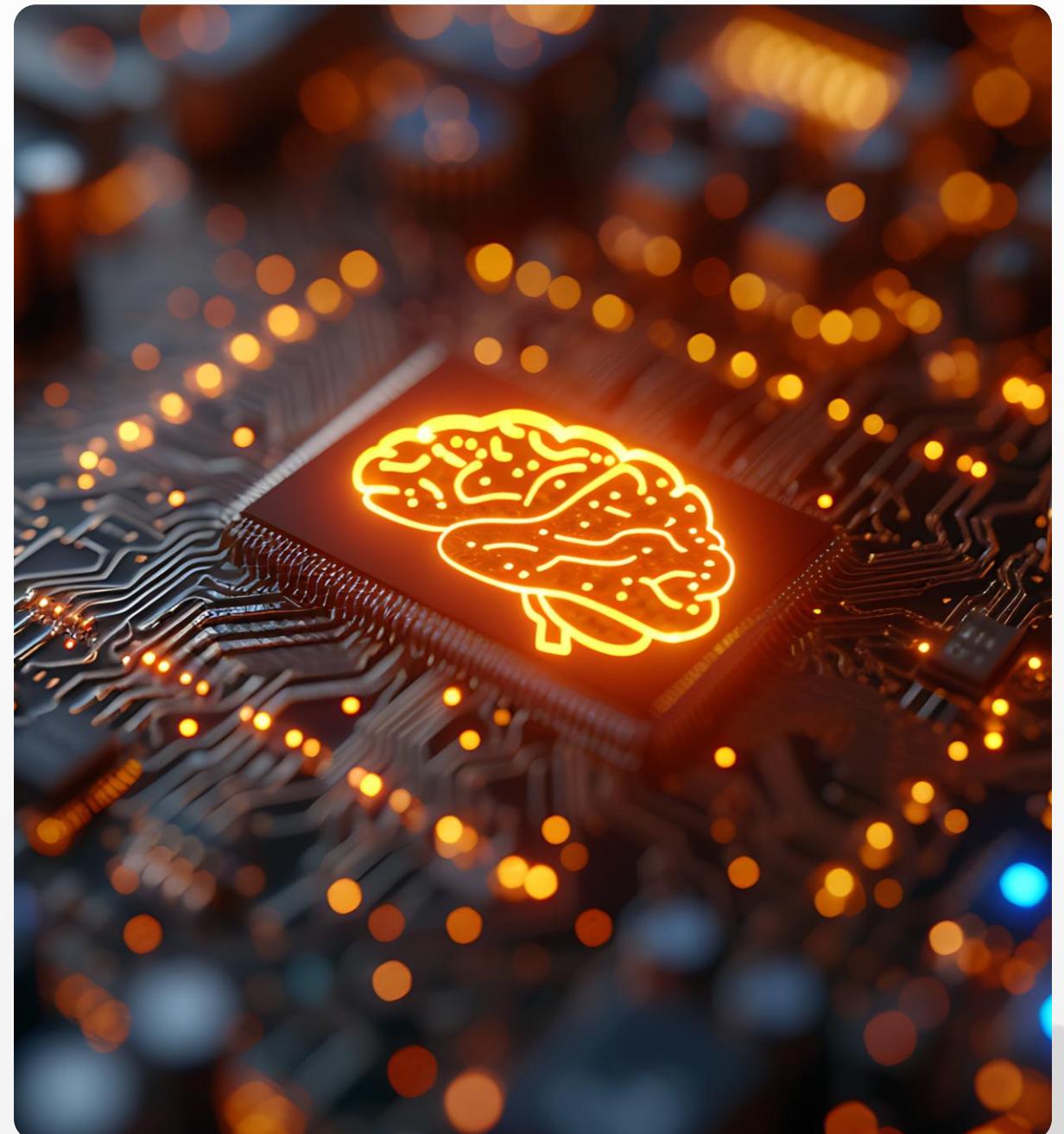


Views on Artificial Intelligence

A survey of Canadians

August 25, 2025



Methodology

This week, we surveyed Canadians on their use, attitudes and feelings towards artificial intelligence.

Method

Online survey among respondents 18 years of age or older.
(Canadian sample: **n= 1,518**)

Respondents had the option of completing the survey in French and English and were randomly recruited using LEO's online panel.

Weighting

Results were weighted according to **age, gender, mother tongue, region, education and presence of children in the household** in order to ensure a representative sample of the Canadian population.

When

Data collection from **August 22 to August 25, 2025**.

Margin of error

For comparison purposes, a probability sample of this size yields a margin of error no greater than **±2.52%**, (19 times out of 20) for the sample.

Significant differences

Data in bold **red** characters indicate a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicate a significantly higher proportion than that of other respondents.

Rounded data

The numbers presented have been rounded up. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.

Questions

Have questions about the data presented in this report? Please contact Andrew Enns, Executive Vice-President, Central Canada at the following e-mail address: aenns@leger360.com, Sébastien Dallaire, Executive Vice-President, Eastern Canada, at sdallaire@leger360.com or Jennifer Mcleod Macey, Senior Vice-President Public affairs Central at jmcleodmacey@leger360.com

Notes

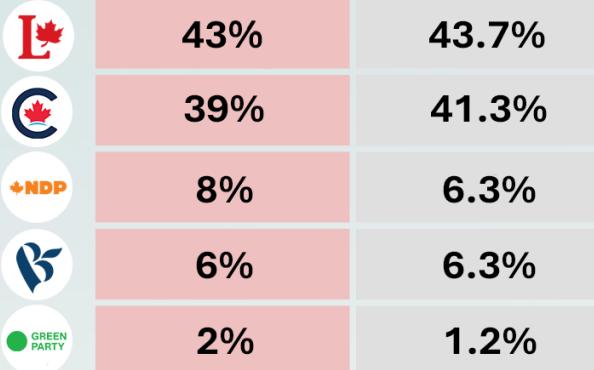
A more detailed methodology is presented in the Appendix.

The Most Accurate Polling Firm in Canada

CANADA 2025

LEGER POLL
Published on
April 26, 2025

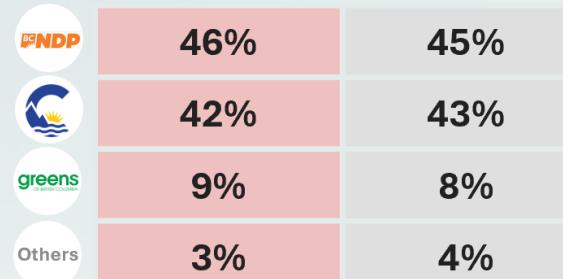
**OFFICIALS
RESULTS**
2025 Canada
Federal Election



BRITISH COLUMBIA 2024

LEGER POLL
Published on
October 18, 2024

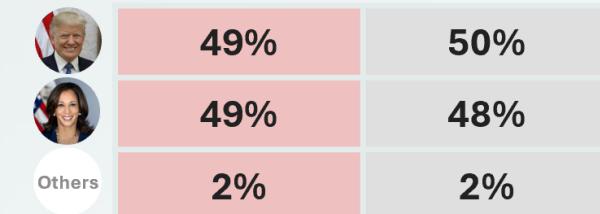
OFFICIALS RESULTS
2024 British Columbia
Provincial Election



UNITED STATES 2024

LEGER POLL
Published on
November 4, 2024

OFFICIALS RESULTS
2024 United States
Presidential Election



Key Highlights (1/2)

Some of **the key highlights** of our survey...

Use and Satisfaction of AI Tools

- **Nearly six in ten Canadians (57%) have already used an AI tool**, a sharp increase from 47% in March 2025. Younger Canadians are leading the way: 83% of those aged 18–34 have tried AI, compared to just 34% of those 55 and older. Usage is split between work/school contexts (27%) and personal contexts (46%).
- Overall satisfaction of AI tools is high: **three-quarters (75%) of users rate their experience as good or excellent**. Positive ratings are especially strong among younger adults (86% of 18–34-year-olds).
- **Chatbots/assistants such as ChatGPT are by far the most used (73%)**, followed by AI-enhanced search engines (53%) and social media features (29%). Productivity apps (25%) and image generators (20%) also have significant uptake.

Opinion and Cognitive Impact of AI tools

- Canadians are divided: **34% say AI is good for society, 36% believe it is harmful, and 31% are unsure**. Those results are similar to those of March 2025 (32% perceived them as good for society and 35% as bad). Canadians who have used an AI tool (49%) and younger respondents (45% of those 18–34) are more positive.
- **Nearly half of AI users (46%) also worry that reliance on AI could make people intellectually lazy or weaken cognitive skills**. Concern is highest among Canadians who think AI is bad for society (67%) and 18–34 years old (52%).

Key Highlights (2/2)

Some of **the key highlights** of our survey...

Trust in AI

- Trust varies widely by context. **A majority trust AI for simple household tasks (64%) (an increase of 11 percentage points since March 2025) or educational support (48%)**, but only about one in three would rely on it for health advice (36%) or financial or legal guidance (respectively 32 and 31%). Replacing teachers ranks lowest (18%).
- **Canadians express strong concerns:** 83% have privacy worries, 83% fear society will become too dependent, and 78% believe AI threatens jobs, spreads false information during elections, or lacks the emotions and empathy to make good decisions. **However, Canadians also see some benefits:** 60% say AI improves efficiency, 44% think it reduces human error, and 42% find its content accurate.
- In addition, **the vast majority of Canadians (85%) believe AI should be regulated by governments to ensure ethical and safe use**, with 57% strongly in favor of such regulation. Support is stronger among older Canadians (87% of those 55+).
- **When AI tools cause harm, Canadians primarily hold AI companies responsible (57%)**, while fewer assign blame to the user (18%) or the government (11%). Canadians who have used an AI tool are more likely to hold the government accountable (22%).

Areas of Expected Improvement

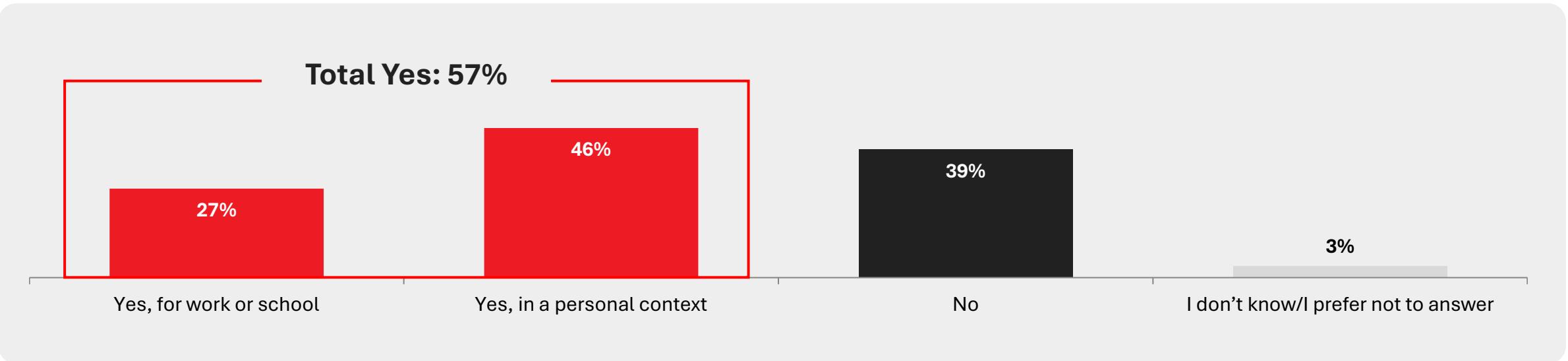
- **Canadians are most optimistic about AI improving everyday convenience (51%) and workplace productivity (42%)**. Smaller proportions see potential benefits in entertainment (31%), education (27%), or healthcare (26%). Fewer (23%) believe AI will contribute to environmental progress.

Use of Artificial Intelligence

Use of AI Tools

Q1. Have you ever used an AI (artificial intelligence) tool?

Base: All respondents (n=1,518)

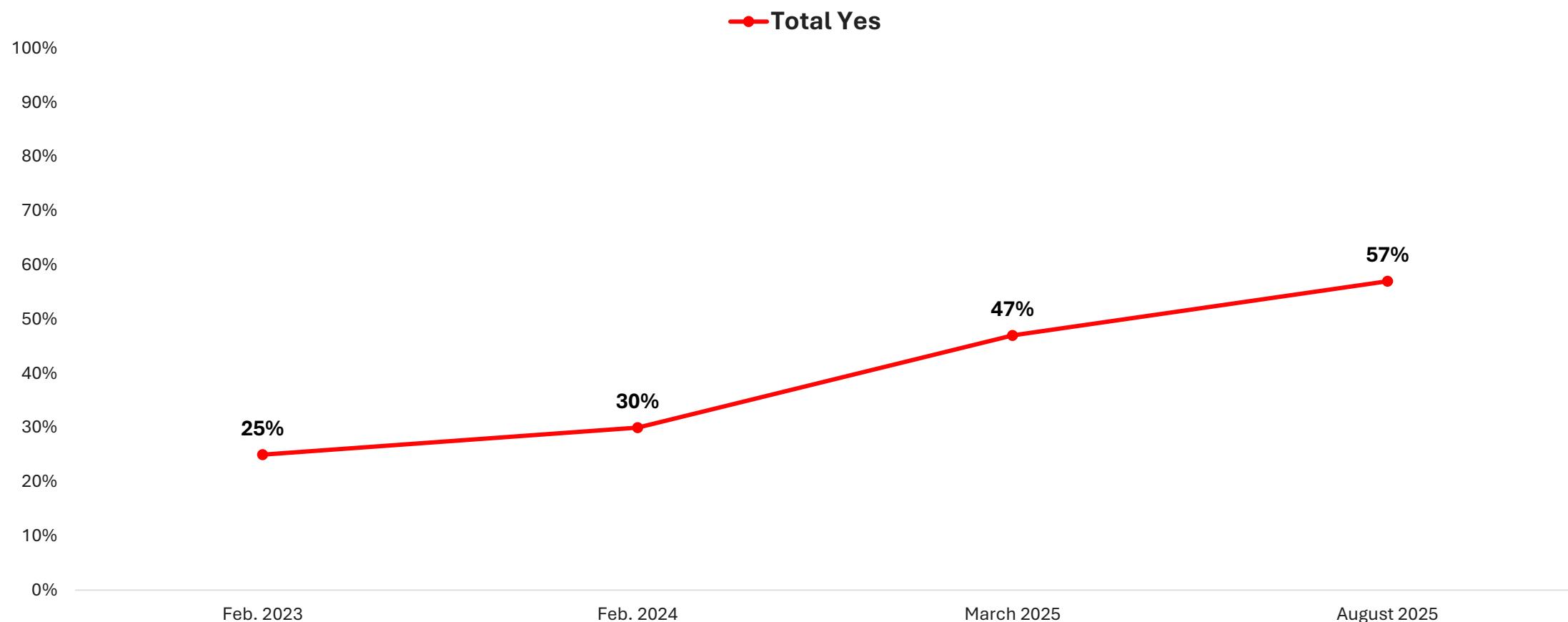


	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Total March 31st 2025	Gap
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	1,628	
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	1,628	
TOTAL YES	57%	46%	55%	60%	57%	57%	58%	58%	56%	83%	66%	34%	47%	+10
Yes, for work or school	27%	21%	23%	30%	25%	23%	36%	28%	26%	52%	33%	7%	23%	+4
Yes, in a personal context	46%	34%	45%	48%	48%	48%	45%	48%	44%	62%	51%	32%	36%	+10
No	39%	50%	43%	35%	37%	42%	40%	39%	40%	17%	31%	60%	48%	-9
DK/Refusal	3%	3%	2%	5%	6%	1%	3%	3%	4%	1%	3%	6%	4%	-1

Use of AI Tools – *Evolution*

Q1. Have you ever used an AI (artificial intelligence) tool?

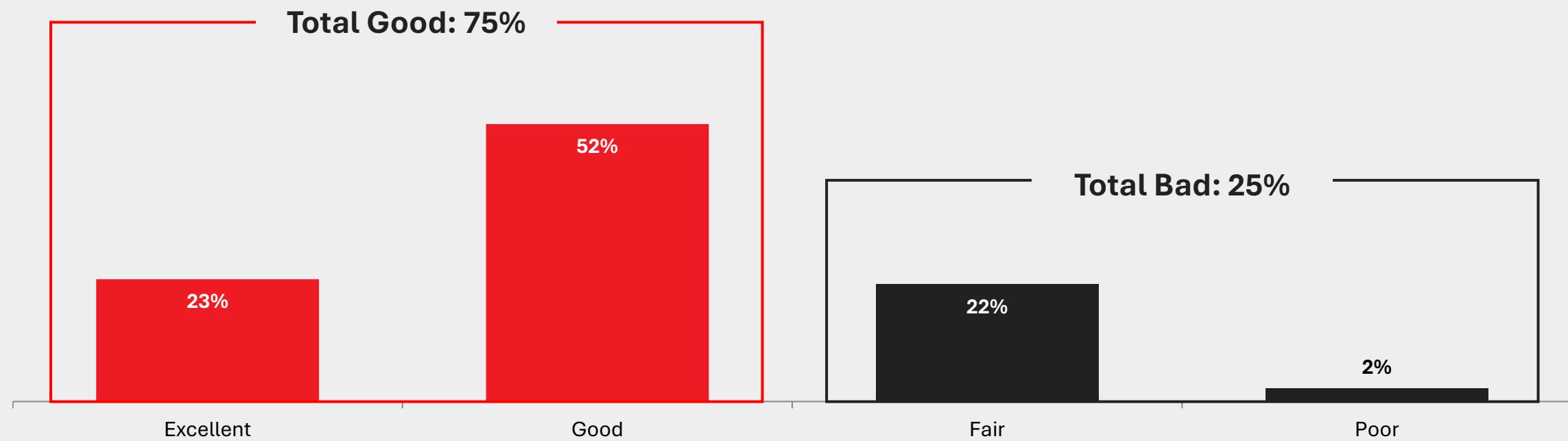
Base: All respondents



User Satisfaction Ratings for AI Tools (1/2)

Q2. How would you rate your experience with AI-powered services or tools?

Base: Respondents who have used AI tools (n=874)



User Satisfaction Ratings for AI Tools (2/2)

Q2. How would you rate your experience with AI-powered services or tools?

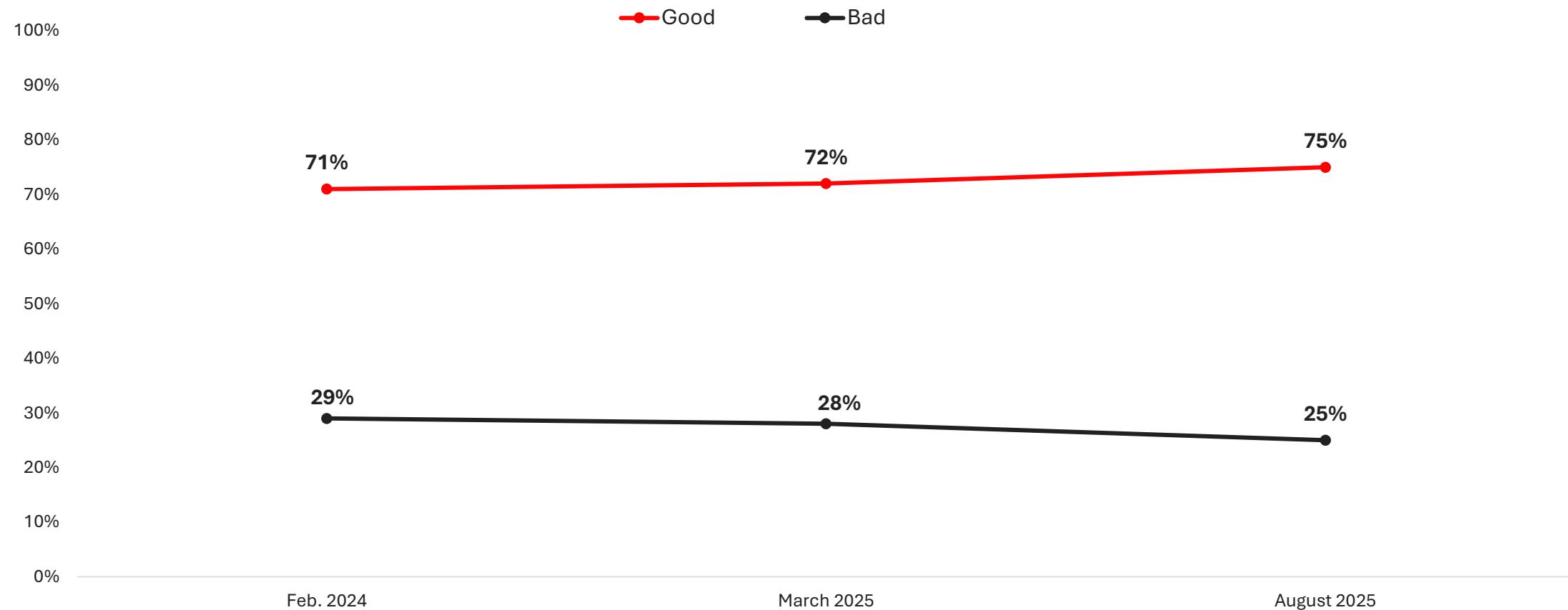
Base: Respondents who have used AI tools (n=874)

	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Total March 31st 2025	Gap
Weighted n=	868	48	194	355	56	95	121	431	436	333	321	214	772	
Unweighted n=	874	44	220	374	68	69	99	426	448	256	338	280	802	
TOTAL GOOD	75%	70%	82%	74%	71%	71%	75%	76%	75%	86%	72%	64%	72%	+3
Excellent	23%	39%	25%	24%	21%	17%	16%	24%	23%	28%	23%	15%	19%	+4
Good	52%	31%	58%	50%	50%	54%	58%	52%	53%	58%	49%	49%	52%	=
TOTAL BAD	25%	30%	18%	26%	29%	29%	25%	24%	25%	14%	28%	36%	28%	-3
Fair	22%	23%	16%	23%	27%	26%	24%	22%	23%	13%	25%	32%	24%	-2
Poor	2%	7%	2%	3%	2%	2%	2%	3%	2%	1%	3%	4%	4%	-2

User Satisfaction Ratings for AI Tools – *Evolution*

Q2. How would you rate your experience with AI-powered services or tools?

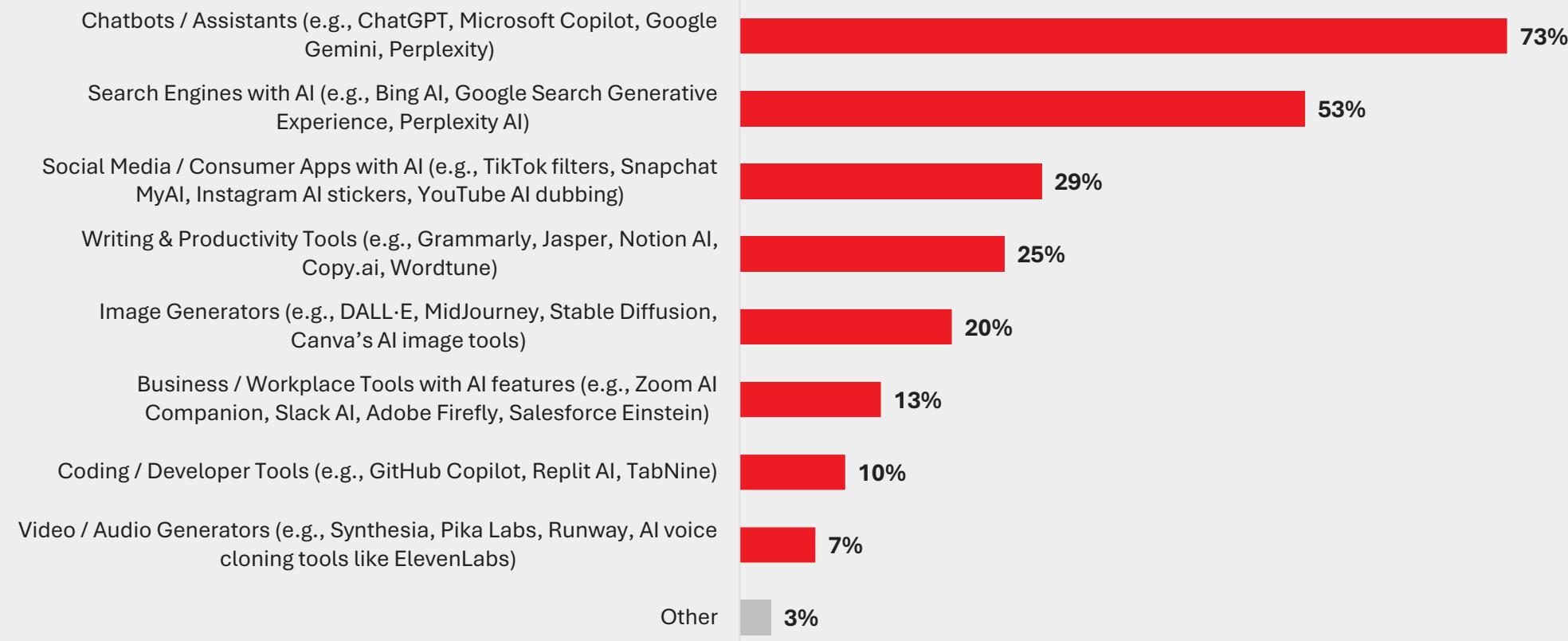
Base: Respondents who have used AI tools



AI Tools Tried (1/2)

Q3. Which tool(s) have you tried? Select all that apply.

Base: Respondents who have tried AI tools and rate their experience with AI as excellent, good or fair (n=845)



AI Tools Tried (2/2)

Q3. Which tool(s) have you tried? Select all that apply.

Base: Respondents who have tried AI tools and rate their experience with AI as excellent, good or fair (n=845)

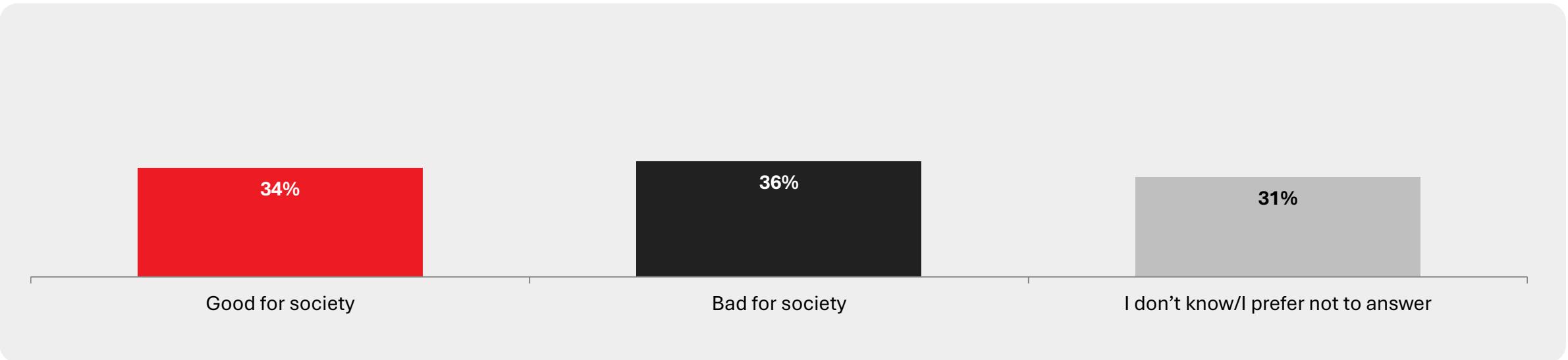
	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+
Weighted n=	846	44	190	346	55	93	119	419	427	329	312	205
Unweighted n=	845	40	216	361	66	66	96	409	436	252	327	266
Chatbots / Assistants (e.g., ChatGPT, Microsoft Copilot, Google Gemini, Perplexity)	73%	63%	74%	72%	70%	75%	73%	74%	72%	76%	78%	59%
Search Engines with AI (e.g., Bing AI, Google Search Generative Experience, Perplexity AI)	53%	37%	46%	53%	59%	69%	57%	58%	49%	47%	55%	61%
Social Media / Consumer Apps with AI (e.g., TikTok filters, Snapchat MyAI, Instagram AI stickers, YouTube AI dubbing)	29%	33%	23%	29%	31%	27%	33%	24%	33%	38%	24%	22%
Writing & Productivity Tools (e.g., Grammarly, Jasper, Notion AI, Copy.ai, Wordtune)	25%	27%	9%	30%	35%	23%	32%	26%	24%	31%	20%	23%
Image Generators (e.g., DALL·E, MidJourney, Stable Diffusion, Canva's AI image tools)	20%	14%	19%	21%	31%	13%	23%	24%	16%	25%	18%	15%
Business / Workplace Tools with AI features (e.g., Zoom AI Companion, Slack AI, Adobe Firefly, Salesforce Einstein)	13%	10%	8%	14%	8%	22%	17%	14%	12%	11%	16%	13%
Coding / Developer Tools (e.g., GitHub Copilot, Replit AI, TabNine)	10%	22%	9%	10%	9%	6%	10%	13%	7%	14%	9%	5%
Video / Audio Generators (e.g., Synthesia, Pika Labs, Runway, AI voice cloning tools like ElevenLabs)	7%	5%	5%	10%	7%	1%	9%	10%	4%	10%	8%	2%
Other	3%	5%	4%	2%	1%	2%	4%	2%	4%	1%	5%	4%

Opinion of AI Tools

Opinion of AI Tools

Q5. Overall, do you think AI tools are...

Base: All respondents (n=1,518)

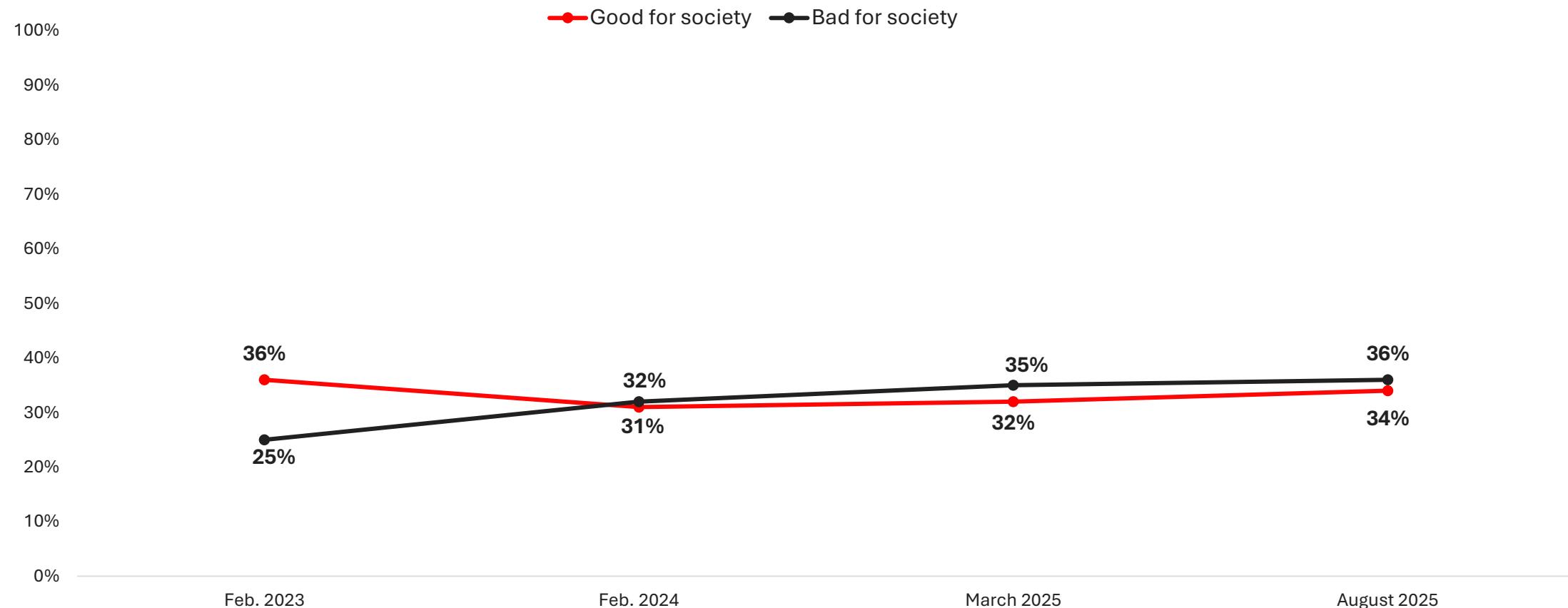


	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Used an AI tool	Never used an AI tool	Total March 31st 2025	Gap
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	868	597	1,628	
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	874	588	1,628	
Good for society	34%	27%	37%	33%	25%	40%	32%	39%	28%	45%	36%	25%	49%	14%	32%	+2
Bad for society	36%	34%	33%	35%	42%	36%	40%	32%	39%	35%	37%	35%	29%	47%	35%	+1
I don't know/I prefer not to answer	31%	39%	31%	32%	33%	24%	28%	29%	32%	21%	27%	40%	23%	39%	33%	-2

Opinion of AI Tools – *Evolution*

Q5. Overall, do you think AI tools are...

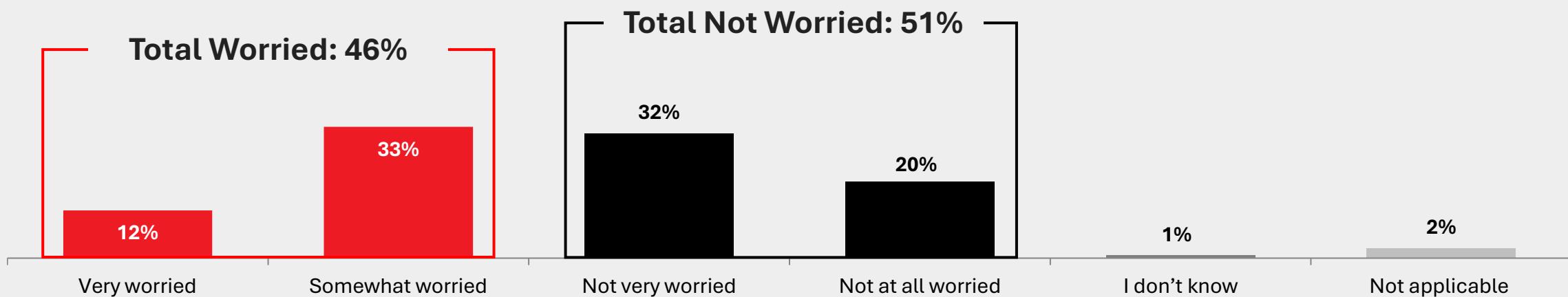
Base: All respondents (n=1,518)



Concerns About AI and Cognitive Abilities (1/2)

Q4. To what extent are you worried that using AI in your daily life might make you intellectually lazy or lead to a decline in your cognitive skills?

Base: Those who have used an AI tool (n=874)



Concerns About AI and Cognitive Abilities (2/2)

Q4. To what extent are you worried that using AI in your daily life might make you intellectually lazy or lead to a decline in your cognitive skills?

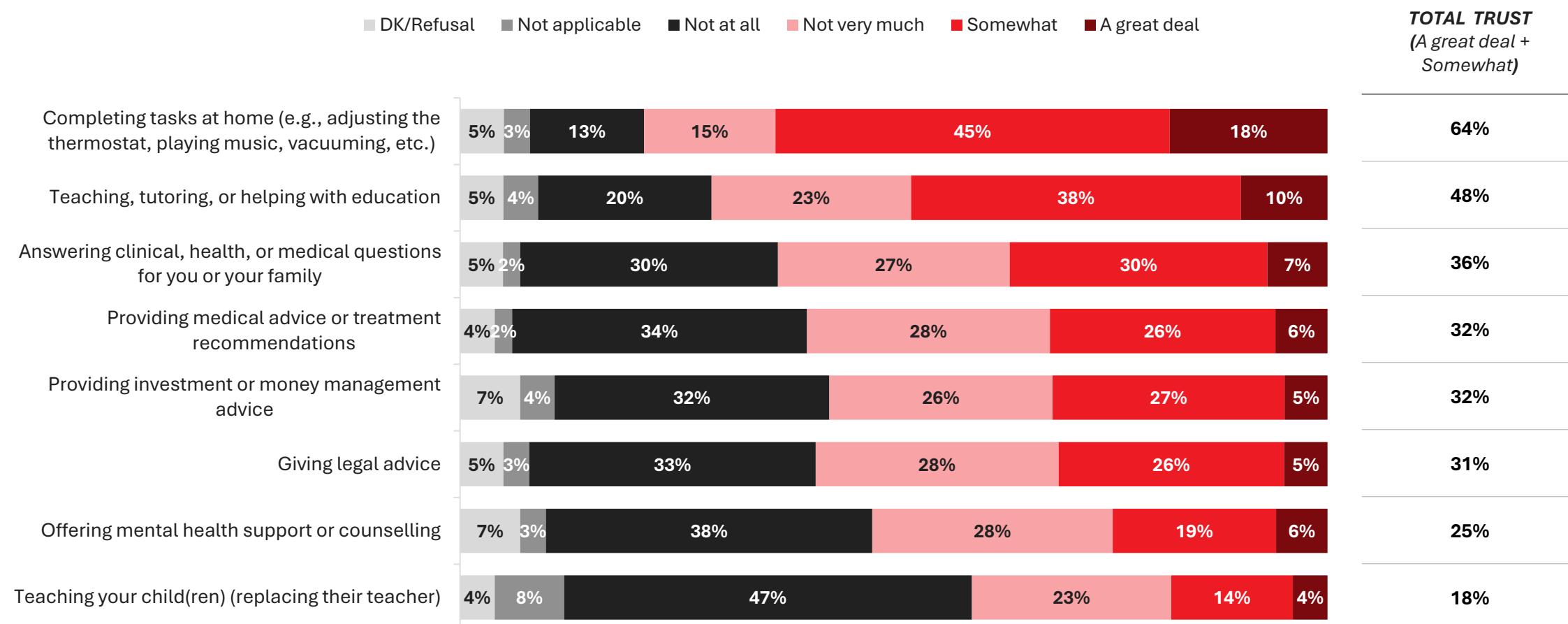
Base: Those who have used an AI tool (n=874)

	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Think AI is good for society	Think AI is bad for society
Weighted n=	868	48	194	355	56	95	121	431	436	333	321	214	421	251
Unweighted n=	874	44	220	374	68	69	99	426	448	256	338	280	430	247
TOTAL WORRIED	46%	43%	39%	51%	42%	40%	48%	43%	48%	52%	45%	37%	36%	66%
Very worried	12%	13%	9%	14%	7%	10%	14%	11%	13%	16%	12%	7%	6%	28%
Somewhat worried	33%	30%	30%	36%	35%	29%	34%	32%	35%	36%	33%	30%	31%	39%
TOTAL NOT WORRIED	51%	54%	57%	48%	54%	55%	48%	54%	49%	44%	53%	60%	62%	30%
Not very worried	32%	32%	36%	30%	36%	28%	30%	31%	32%	32%	30%	35%	37%	18%
Not at all worried	20%	22%	20%	18%	18%	27%	18%	22%	17%	12%	23%	25%	26%	12%
Don't know / Refusal	1%	0%	1%	0%	1%	0%	3%	0%	1%	0%	1%	1%	0%	2%
Not applicable	2%	4%	4%	1%	4%	6%	1%	3%	2%	5%	1%	2%	2%	2%

Trust in AI Tools (1/2)

Q6. To what extent would you trust an AI tool in each of the following situations?

Base: All respondents (n=1,518)



Trust in AI Tools (2/2)

Q6. To what extent would you trust an AI tool in each of the following situations?

Base: All respondents (n=1,518)

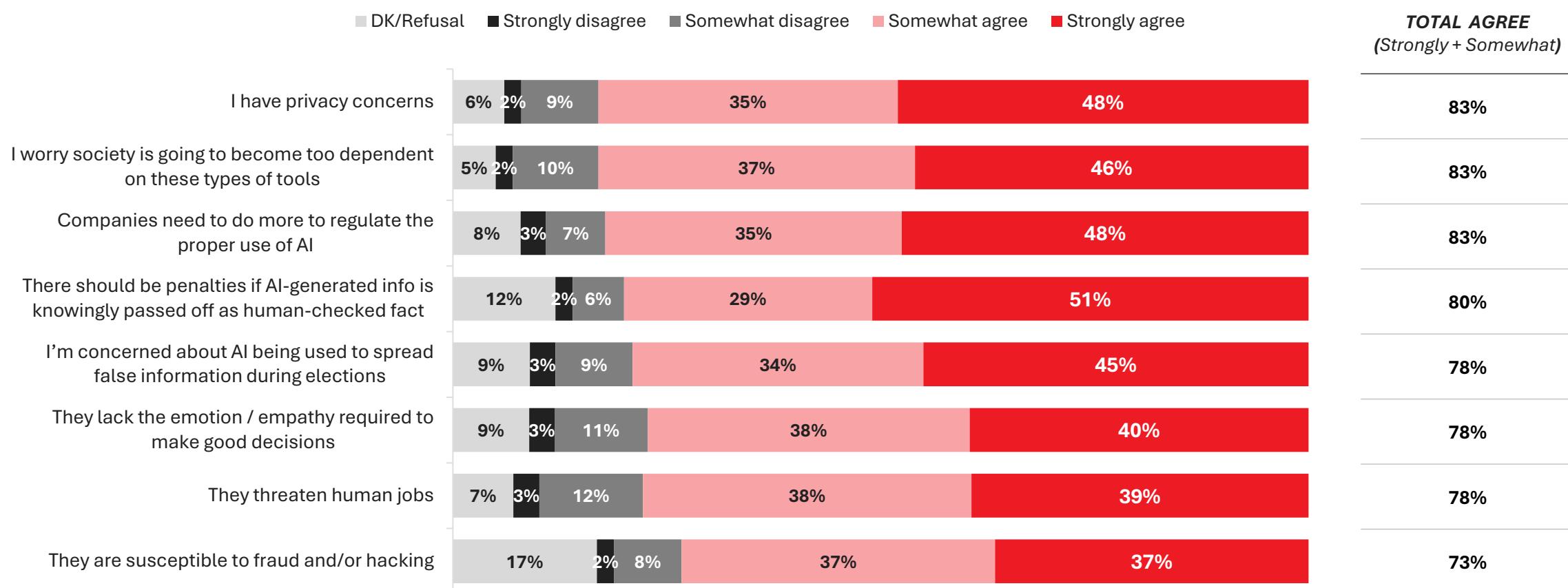
% TOTAL TRUST	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Total March 31st 2025	Gap
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	1,628	
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	1,628	
Completing tasks at home (e.g., adjusting the thermostat, playing music, vacuuming, etc.)	64%	62%	59%	66%	58%	69%	61%	68%	59%	70%	66%	57%	53%	+11
Teaching, tutoring, or helping with education*	48%	46%	42%	53%	48%	48%	46%	52%	45%	51%	52%	44%	-	-
Answering clinical, health, or medical questions for you or your family	36%	31%	34%	39%	37%	37%	33%	41%	32%	43%	36%	32%	34%	+2
Providing medical advice or treatment recommendations*	32%	27%	26%	37%	22%	40%	29%	37%	27%	42%	31%	27%	-	-
Providing investment or money management advice*	32%	22%	32%	35%	23%	32%	32%	33%	31%	45%	32%	23%	-	-
Giving legal advice*	31%	30%	35%	31%	23%	34%	28%	34%	28%	35%	36%	25%	-	-
Offering mental health support or counselling*	25%	27%	25%	26%	16%	24%	22%	28%	21%	35%	26%	17%	-	-
Teaching your child(ren) (replacing their teacher)	18%	13%	17%	20%	20%	15%	21%	24%	13%	25%	20%	12%	14%	+4

*New items

Perceptions and Concerns about Artificial Intelligence Tools (1/4)

Q7. To what extent do you agree or disagree with each of the following statements about AI tools?

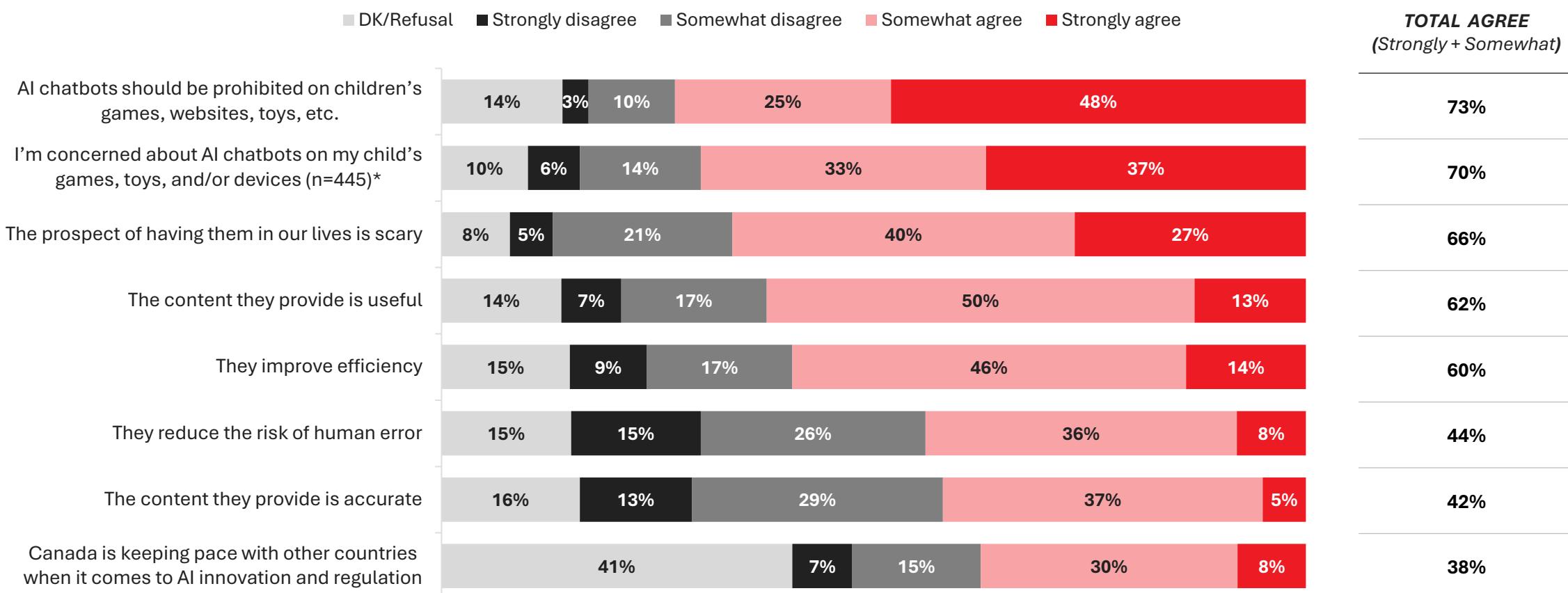
Base: All respondents (n=1,518)



Perceptions and Concerns about Artificial Intelligence Tools (2/4)

Q7. To what extent do you agree or disagree with each of the following statements about AI tools?

Base: All respondents (n=1,518)



*Statement presented to parents of children only.

Perceptions and Concerns about Artificial Intelligence Tools (3/4)

Q7. To what extent do you agree or disagree with each of the following statements about AI tools?

Base: All respondents (n=1,518)

% TOTAL AGREE	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Total March 31st 2025	Gap
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	1,628	
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	1,628	
I have privacy concerns	83%	91%	84%	82%	90%	79%	82%	81%	85%	75%	84%	87%	84%	-1
I worry society is going to become too dependent on these types of tools	83%	89%	83%	82%	86%	78%	84%	80%	86%	77%	84%	86%	84%	-1
Companies need to do more to regulate the proper use of AI*	83%	83%	81%	84%	81%	78%	85%	82%	83%	77%	84%	86%	-	-
There should be penalties if AI-generated info is knowingly passed off as human-checked fact*	80%	84%	77%	80%	83%	82%	83%	81%	80%	74%	79%	85%	-	-
I'm concerned about AI being used to spread false information during elections*	78%	81%	76%	77%	80%	78%	86%	80%	76%	69%	78%	85%	-	-
They lack the emotion / empathy required to make good decisions	78%	79%	77%	76%	86%	77%	79%	78%	78%	73%	79%	80%	76%	+2
They threaten human jobs	78%	76%	74%	79%	86%	79%	74%	76%	79%	74%	77%	80%	79%	-1
They are susceptible to fraud and/or hacking	73%	80%	71%	73%	70%	74%	76%	74%	72%	67%	77%	74%	73%	=

*New items

Perceptions and Concerns about Artificial Intelligence Tools (4/4)

Q7. To what extent do you agree or disagree with each of the following statements about AI tools?

Base: All respondents (n=1,518)

% TOTAL AGREE	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Total March 31st 2025	Gap
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	1,628	
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	1,628	
AI chatbots should be prohibited on children's games, websites, toys, etc.*	73%	77%	69%	76%	75%	64%	78%	70%	76%	76%	72%	72%	-	-
I'm concerned about AI chatbots on my child's games, toys, and/or devices (n=445)**	70%	68%	63%	72%	69%	81%	65%	69%	70%	61%	74%	72%	-	-
The prospect of having them in our lives is scary	66%	72%	63%	71%	69%	57%	63%	63%	70%	63%	63%	71%	71%	-5
The content they provide is useful	62%	53%	65%	65%	55%	58%	63%	63%	62%	71%	65%	55%	63%	-1
They improve efficiency	60%	47%	61%	62%	50%	61%	61%	66%	54%	69%	65%	50%	63%	-3
They reduce the risk of human error	44%	33%	46%	46%	44%	44%	43%	49%	40%	53%	47%	36%	45%	-1
The content they provide is accurate	42%	42%	48%	42%	41%	38%	38%	44%	40%	51%	47%	32%	42%	=
Canada is keeping pace with other countries when it comes to AI innovation and regulation*	38%	42%	47%	39%	27%	26%	31%	42%	34%	51%	39%	28%	-	-

*New items

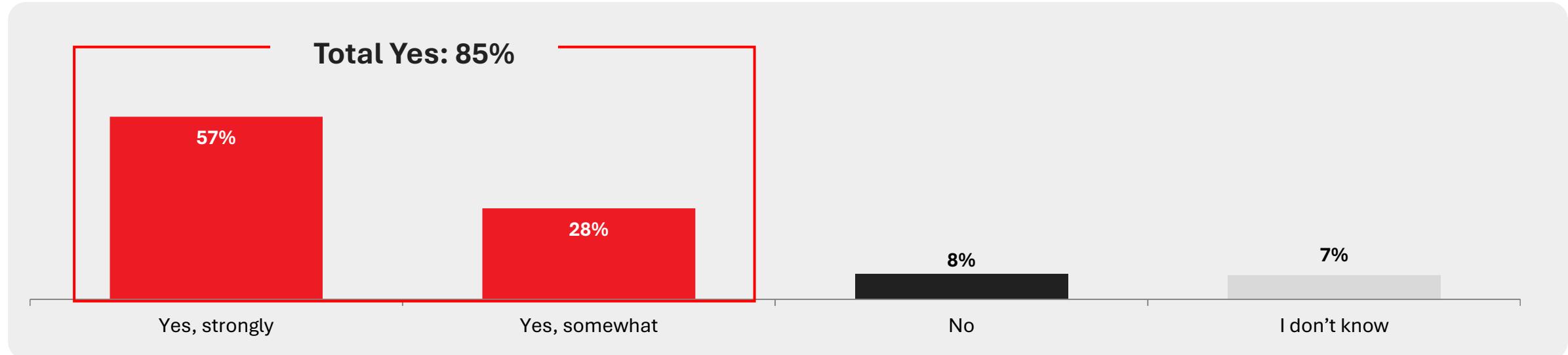
**Statement presented to parents of children only.

Oversight and Opportunities for AI in Society

Regulations of AI Tools

Q8. Do you believe AI tools should be regulated by governments to ensure they are used ethically and safely?

Base: All respondents (n=1,518)

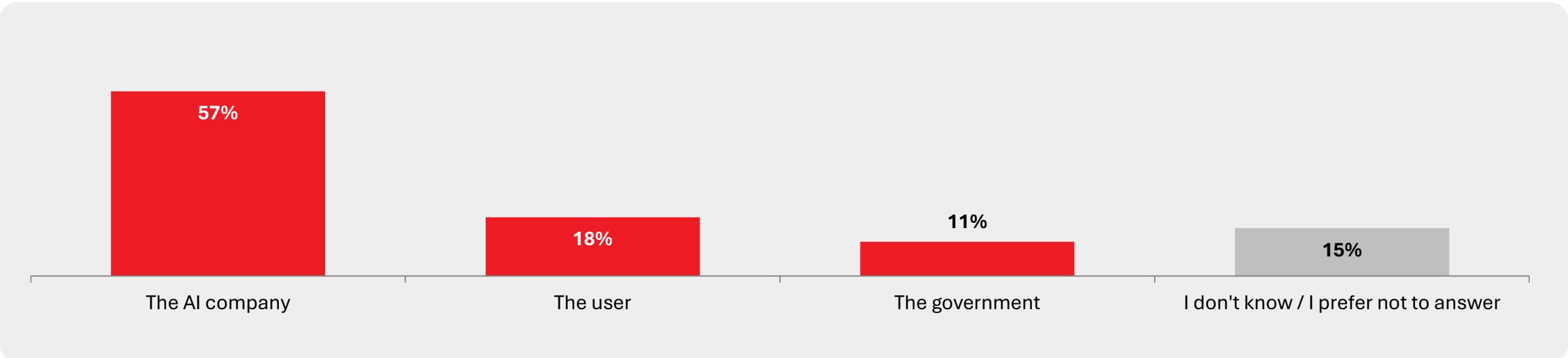


	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Used an AI tool	Never used an AI tool
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	868	597
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	874	588
TOTAL YES	85%	88%	89%	85%	78%	77%	86%	86%	84%	83%	82%	87%	88%	81%
Yes, strongly	57%	67%	58%	57%	49%	46%	60%	56%	57%	49%	52%	65%	54%	62%
Yes, somewhat	28%	20%	31%	28%	29%	31%	26%	29%	27%	34%	30%	23%	34%	20%
No	8%	9%	6%	8%	5%	12%	7%	9%	6%	11%	9%	5%	8%	8%
I don't know	7%	4%	5%	7%	17%	11%	8%	5%	10%	5%	9%	8%	4%	11%

Perceived Responsibility When AI Tools Cause Harm

Q9. If an AI tool causes harm (e.g., financial loss, bad medical advice, reputational damage, etc.), who should be held responsible?

Base: All respondents (n=1,518)

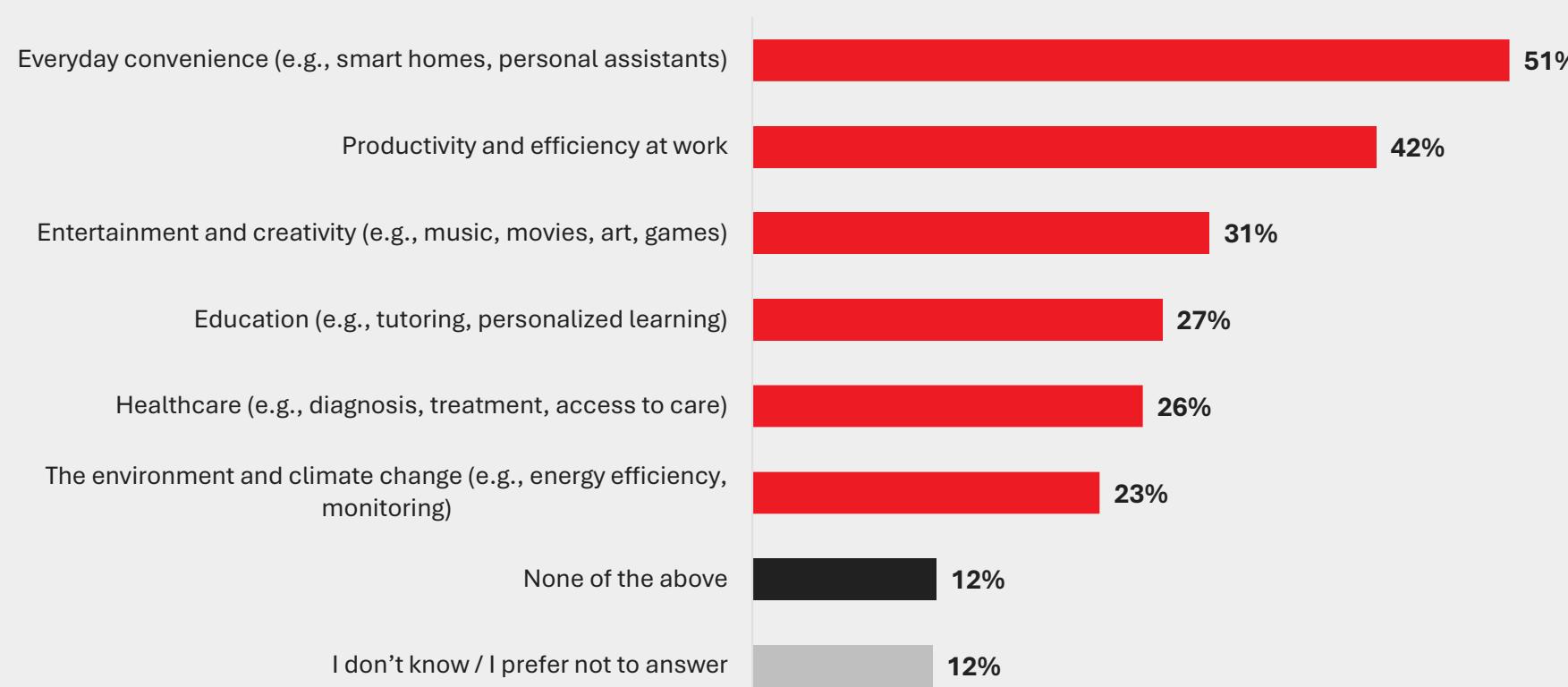


	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Used an AI tool	Never used an AI tool
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	868	597
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	874	588
The AI company	57%	65%	55%	58%	53%	61%	52%	59%	54%	46%	55%	65%	55%	59%
The user	18%	11%	22%	17%	19%	15%	20%	20%	17%	22%	20%	14%	22%	13%
The government	11%	12%	10%	11%	12%	11%	10%	10%	11%	15%	12%	6%	11%	10%
I don't know/I prefer not to answer	15%	12%	13%	15%	16%	13%	19%	11%	18%	16%	13%	15%	12%	17%

Perceived Areas Where AI Tools Will Bring the Most Societal Improvements (1/2)

Q10. Which areas of society, if any, do you think AI tools will most improve in the future? *Please select all that apply**

Base: All respondents (n=1,518)



*Since respondents could select more than one answer, the total may exceed 100%.

Perceived Areas Where AI Tools Will Bring the Most Societal Improvements (2/2)

Q10. Which areas of society, if any, do you think AI tools will most improve in the future? *Please select all that apply**

Base: All respondents (n=1,518)

	Total CANADA	ATL	QC	ON	MB/SK	AB	BC	Male	Female	18-34	35-54	55+	Think AI is good for society	Think AI is bad for society
Weighted n=	1,518	102	352	589	98	167	209	738	780	401	490	627	421	251
Unweighted n=	1,518	101	403	601	128	128	157	740	778	297	484	737	430	247
Everyday convenience (e.g., smart homes, personal assistants)	51%	43%	47%	53%	44%	50%	57%	51%	51%	49%	56%	48%	68%	36%
Productivity and efficiency at work	42%	28%	43%	42%	33%	45%	46%	50%	34%	45%	45%	37%	65%	23%
Entertainment and creativity (e.g., music, movies, art, games)	31%	23%	35%	33%	27%	26%	26%	31%	30%	30%	33%	30%	44%	21%
Education (e.g., tutoring, personalized learning)	27%	26%	20%	30%	32%	27%	32%	30%	25%	31%	28%	25%	46%	15%
Healthcare (e.g., diagnosis, treatment, access to care)	26%	24%	25%	27%	25%	25%	28%	33%	20%	24%	30%	25%	42%	13%
The environment and climate change (e.g., energy efficiency, monitoring)	23%	16%	22%	28%	13%	21%	20%	25%	22%	19%	26%	24%	35%	13%
None of the above	12%	17%	11%	12%	15%	14%	10%	13%	12%	9%	13%	14%	1%	28%
I don't know / I prefer not to answer	12%	17%	11%	11%	19%	8%	14%	8%	16%	7%	8%	18%	3%	12%

*Since respondents could select more than one answer, the total may exceed 100%.

Respondent Profile

Respondent profiles

(Base n=1,518)

The table below presents the Canadian distribution of respondents before weighting.

Gender

	Unweighted	Weighted
Male	740	738
Female	778	780

Language (Mother Tongue)

	Unweighted	Weighted
French	384	300
English	1,008	1,078
Other	126	139

Age

	Unweighted	Weighted
18 to 34	297	401
35 to 54	484	490
55+	627	737

Province

	Unweighted	Weighted
British Columbia	157	209
Alberta	128	167
Manitoba/Saskatchewan	128	98
Ontario	601	589
Quebec	403	353
Atlantic	101	102

Our Credentials



Canada

Leger is a member of the [Canadian Research Insights Council \(CRIC\)](#), the industry association for the market/survey/insights research industry.



Europe

Leger is a member of [ESOMAR](#) (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals.



America

Leger is also a member of the [Insights Association](#), the American Association of Marketing Research Analytics.



International

Leger is a member of the [Worldwide Independent Network of Market Research \(WIN\)](#), a global alliance of leading independent market research and polling firms that collaborate to share expertise, methodologies, and insights across diverse markets.

Our services

Leger

Marketing research and polling

Customer Experience (CX)

Strategic and operational customer experience consulting services

Leger Analytics (LEA)

Data modelling and analysis

Leger Opinion (LEO)

Panel management

Leger Communities

Online community management

Leger Digital

Digital strategy and user experience

International Research

Worldwide Independent Network (WIN)

300
employees

185
consultants

8
offices

MONTRÉAL | QUÉBEC |
TORONTO | WINNIPEG
EDMONTON | CALGARY |
VANCOUVER | NEW YORK

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