



METHODOLOGY



Leger, the largest Canadian-owned polling and marketing research firm, in collaboration with The Canadian Press, conducted this web survey with a representative sample of **1,509** Canadians and **1,002** Americans over the age of 18, selected from LEO's (Leger Opinion) representative panel. The questionnaire consisted of 25 questions and was completed in 10 minutes on average. Data collection took place from August **05**th, **2022**, to August **7**th, **2022**, via Computer-Assisted Web Interviewing technology (CAWI).

Using 2016 Census reference variables, the Canadian data was then analyzed and weighted by our statisticians according to gender, age, mother tongue, region, education level, and presence of children in households. Using 2010 U.S. Census reference variables, the American data was then analyzed and weighted by our statisticians according to gender, age, region, race/ethnicity, household size and education level in order to render a representative sample of the general population.



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The LEO (Leger Opinion) panel is the largest Canadian panel with over 400,000 representative panelists from all regions of Canada. LEO was created by Leger based on a representative Canadian sample of Canadian citizens with Internet access.

LEO's panelists were randomly selected (RDD) through Leger's call centre, panelists from more hard-to-reach target groups were also added to the panel through targeted recruitment campaigns. The double opt-in selection process, a model to detect fraud and the renewal of 25% of the panel each year ensures complete respondent quality. To ensure a higher response rate and reach people on their mobile devices, Leger has also developed a high-performance Apple and Android application.

In fact, Leger is the only Canadian research firm offering both the number and quality of panelists. Most competing polling firms in Canada and the United States also use the LEO panel.



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A margin of error cannot be associated with a non-probability sample in a panel survey. For comparison purposes, a probability sample of this size would have a margin of error ±2.52%, 19 times out of 20 for the Canadian sample and of ±3.09%, 19 times out of 20 for the American sample. The results presented in this study comply with the public opinion research standards and disclosure requirements of CRIC (the Canadian Research and Insights Council) and the global ESOMAR network. Leger is a founding member of CRIC and is actively involved in raising quality standards in the survey industry. President Jean-Marc Léger is a member of the CRIC's Board of Directors and the Canadian representative of ESOMAR.



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Leger is the polling firm that has presented the most accurate data, on average, over the last ten years in Canada. During the last federal election in 2021, Leger was once again **the most accurate firm in the country**. This accuracy is attributed to the quality of the LEO panel and rigorous application of methodological rules by Leger's 600 employees, including 200 professionals in Leger's eight offices across Canada (Montreal, Toronto, Quebec City, Winnipeg, Calgary, Edmonton and Vancouver) and in the United States (Philadelphia).

Poll aggregator 338Canada.com gave Leger the highest rating among all polling firms in Canada for the accuracy of its studies. See https://338canada.com/pollster-ratings.htm

| 2021 CANADIAN FEDERAL ELECTION | E | F | *NDP | 8 | PPC | |
|---|----------|-------|-------|------|------|------|
| LEGER SURVEY Published in <i>Le Journal de Montréal and The National Post/Postmedia</i> September 18, 2021 | 33% | 32% | 19% | 7% | 6% | 2% |
| OFFICIAL RESULTS 2021 Canadian Federal Election* | 33.7% | 32.6% | 17.8% | 7.7% | 5.0% | 2.3% |



NOTES ON READING THIS REPORT

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The numbers presented have been rounded. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.

In this report, data in bold **red** characters indicates a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicates a significantly higher proportion that that of other respondents.

A more detailed methodology is presented in the appendix.

If you have questions about the data presented in this report, please contact Christian Bourque, Associate and Executive Vice-President at the following e-mail address: cbourque@leger360.com or Jack Jedwab, President & CEO of the Association for Canadian Studies: jack.jedwab@acs-aec.ca.

For any questions related to our services, or to request an interview, please contact us by clicking here.



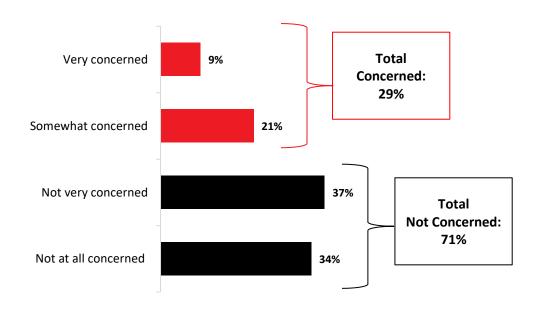




CONCERN ABOUT LOSING JOB (1/2)

CTC1008. How concerned are you about losing your job in the next 12 months?

Base: Respondents who are currently employed (n=974)







CONCERN ABOUT LOSING JOB (2/2)

CTC1008. How concerned are you about losing your job in the next 12 months?

Base: Respondents who are currently employed

| | | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|----------------------|---------------|-----------------|-----|-------------|-----|-------|-----|-----|-------|-------|-----|-------|---------------|-------|
| | Weighted n= | 866 | 60 | 203 | 331 | 51 | 108 | 114 | 319 | 382 | 166 | 369 | 331 | 153 |
| | Unweighted n= | 974 | 69 | 274 | 384 | 74 | 82 | 91 | 375 | 442 | 157 | 428 | 365 | 170 |
| Total Concerned | | 29% | 19% | 16% | 35% | 37% | 37% | 30% | 33% | 30% | 19% | 34% | 30% | 17% |
| Very concerned | | 9% | 7% | 5% | 11% | 12% | 11% | 5% | 11% | 9% | 5% | 11% | 8% | 3% |
| Somewhat concerned | | 21% | 11% | 12 % | 24% | 25% | 26% | 25% | 23% | 21% | 14% | 23% | 22% | 13% |
| Total Not Concerned | | 71% | 81% | 84% | 65% | 63% | 63% | 70% | 67% | 70% | 81% | 66% | 70% | 83% |
| Not very concerned | | 37% | 46% | 33% | 36% | 35% | 40% | 39% | 37% | 33% | 43% | 36% | 34% | 40% |
| Not at all concerned | | 34% | 35% | 51% | 29% | 28% | 23% | 31% | 29% | 37% | 38% | 29% | 36% | 43% |





CONCERN ABOUT LOSING JOB (CANADA VS UNITED STATES)

CTC1008. How concerned are you about losing your job in the next 12 months?

Base: Respondents who are currently employed





| | | TOTAL CANADA | TOTAL USA | Gap |
|----------------------|---------------|--------------|-----------|-----|
| | Weighted n= | 866 | 584 | |
| | Unweighted n= | 974 | 560 | |
| Total Concerned | | 29% | 37% | 8 |
| Very concerned | | 9% | 19% | 10 |
| Somewhat concerned | | 21% | 18% | 3 |
| Total Not Concerned | | 71% | 63% | 8 |
| Not very concerned | | 37% | 33% | 4 |
| Not at all concerned | | 34% | 30% | 4 |

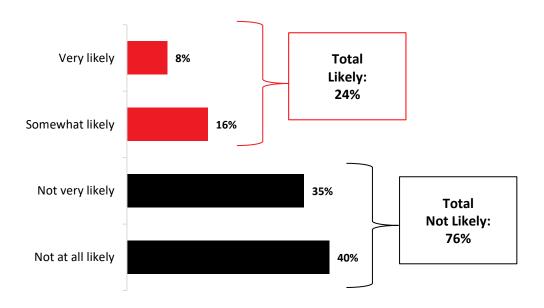




LIKELIHOOD OF QUITTING JOB (1/2)

CTC1009. How likely or unlikely are you to quit your current job in the next 12 months?

Base: Respondents who are currently employed (n=974)







LIKELIHOOD OF QUITTING JOB (2/2)

CTC1009. How likely or unlikely are you to quit your current job in the next 12 months?

Base: Respondents who are currently employed

| | | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|-------------------|---------------|-----------------|-----|-----|-------------|-------|-----|-----|-------|-------|-----|-------|---------------|-------|
| | Weighted n= | 866 | 60 | 203 | 331 | 51 | 108 | 114 | 319 | 382 | 166 | 369 | 331 | 153 |
| | Unweighted n= | 974 | 69 | 274 | 384 | 74 | 82 | 91 | 375 | 442 | 157 | 428 | 365 | 170 |
| Total Likely | | 24% | 25% | 14% | 28% | 21% | 22% | 33% | 33% | 21% | 14% | 24% | 27% | 19% |
| Very likely | | 8% | 3% | 5% | 9% | 6% | 13% | 10% | 11% | 7% | 6% | 9% | 6% | 9% |
| Somewhat likely | | 16% | 22% | 9% | 19% | 15% | 9% | 22% | 22% | 14% | 9% | 14% | 21% | 11% |
| Total Not Likely | | 76% | 75% | 86% | 72 % | 79% | 78% | 67% | 67% | 79% | 86% | 76% | 73% | 81% |
| Not very likely | | 35% | 38% | 37% | 35% | 38% | 36% | 31% | 33% | 36% | 39% | 36% | 32% | 41% |
| Not at all likely | | 40% | 38% | 49% | 37% | 41% | 42% | 37% | 34% | 43% | 47% | 40% | 42% | 40% |





LIKELIHOOD OF QUITTING JOB (CANADA VS UNITED STATES)

CTC1009. How likely or unlikely are you to quit your current job in the next 12 months?

Base: Respondents who are currently employed





| | | TOTAL CANADA | TOTAL USA | Gap |
|-------------------|---------------|--------------|-----------|-----|
| | Weighted n= | 866 | 584 | |
| | Unweighted n= | 974 | 560 | |
| Total Likely | | 24% | 25% | 1 |
| Very likely | | 8% | 11% | 3 |
| Somewhat likely | | 16% | 14% | 2 |
| Total Not Likely | | 76% | 75% | 1 |
| Not very likely | | 35% | 30% | 5 |
| Not at all likely | | 40% | 45% | 5 |

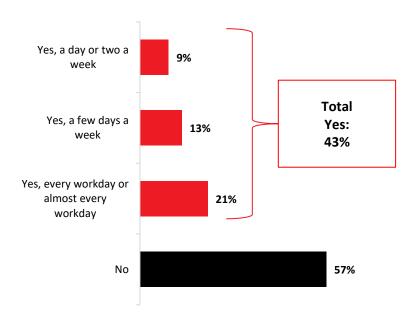




WORKING FROM HOME (1/2)

CTC1010. Does your job currently allow you to work from home?

Base: Respondents who are currently employed (n=974)







WORKING FROM HOME (2/2)

CTC1010. Does your job currently allow you to work from home?

Base: Respondents who are currently employed

| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | ВС | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|--|-----------------|-----|-----|-------------|-------|-----|-----|-------|-------|-----|-------|---------------|-------|
| Weighted n= | 866 | 60 | 203 | 331 | 51 | 108 | 114 | 319 | 382 | 166 | 369 | 331 | 153 |
| Unweighted n= | 974 | 69 | 274 | 384 | 74 | 82 | 91 | 375 | 442 | 157 | 428 | 365 | 170 |
| Total Yes | 43% | 27% | 41% | 48% | 27% | 40% | 48% | 44% | 42% | 41% | 45% | 50% | 24% |
| Yes, a day or two a week | 9% | 4% | 11% | 7% | 11% | 7% | 13% | 10% | 9% | 6% | 11% | 9% | 4% |
| Yes, a few days a week | 13% | 8% | 11% | 16% | 4% | 15% | 10% | 14% | 13% | 11% | 12% | 17% | 8% |
| Yes, every workday or almost every workday | 21% | 15% | 19% | 24% | 11% | 18% | 24% | 20% | 21% | 24% | 23% | 23% | 12% |
| No | 57% | 73% | 59% | 52 % | 73% | 60% | 52% | 56% | 58% | 59% | 55% | 50% | 76% |





WORKING FROM HOME (CANADA VS UNITED STATES)

CTC1010. Does your job currently allow you to work from home?

Base: Respondents who are currently employed





| | TOTAL CANADA | TOTAL USA | Gap |
|--|--------------|-----------|-----|
| Weighted n= | 866 | 584 | |
| Unweighted n= | 974 | 560 | |
| Total Yes | 43% | 47% | 4 |
| Yes, a day or two a week | 9% | 11% | 2 |
| Yes, a few days a week | 13% | 13% | - |
| Yes, every workday or almost every workday | 21% | 22% | 1 |
| No | 57% | 53% | 4 |

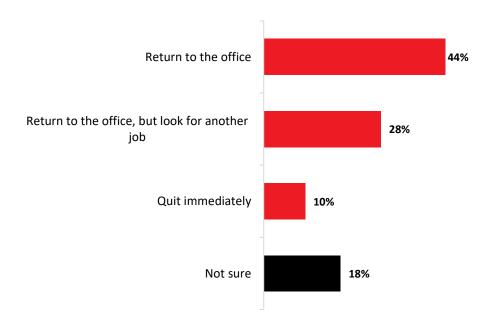




GOING BACK TO THE OFFICE FULL-TIME (1/2)

CTC1011. If your employer mandated you to return to the office full-time in the very near future, would you...

Base: Respondents who have a job that allows them to work from home (n=480)







GOING BACK TO THE OFFICE FULL-TIME (2/2)

CTC1011. If your employer mandated you to return to the office full-time in the very near future, would you...

Base: Respondents who have a job that allows them to work from home

| | | TOTAL ANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|---|-------------|----------------|-------------|-----|-----|-------|-----|-----|-------|-------|-----|-------|---------------|-------|
| W | /eighted n= | 369 | 16 | 83 | 158 | 14 | 43 | 54 | 139 | 162 | 68 | 166 | 164 | 37 |
| Unw | veighted n= | 480 | 24 | 130 | 212 | 28 | 41 | 45 | 186 | 221 | 73 | 227 | 202 | 49 |
| Return to the office | | 44% | 67 % | 38% | 42% | 58% | 47% | 43% | 38% | 49% | 44% | 40% | 46% | 42% |
| Return to the office, but lo another job | ook for | 28% | 11% | 32% | 28% | 33% | 18% | 32% | 34% | 28% | 16% | 30% | 27% | 27% |
| Quit immediately | | 10% | 16% | 10% | 8% | 8% | 16% | 11% | 11% | 7% | 14% | 10% | 11% | 4% |
| Not sure | | 18% | 6% | 19% | 22% | 2% | 19% | 14% | 17% | 16% | 27% | 19% | 16% | 27% |





GOING BACK TO THE OFFICE FULL-TIME (CANADA VS UNITED STATES)

CTC1011. If your employer mandated you to return to the office full-time in the very near future, would you...

Base: Respondents who have a job that allows them to work from home





| | TOTAL CANADA | TOTAL USA | Gap |
|--|--------------|-----------|-----|
| Weighted n= | 369 | 274 | |
| Unweighted n= | 480 | 285 | |
| Return to the office | 44% | 46% | 2 |
| Return to the office, but look for another job | 28% | 25% | 3 |
| Quit immediately | 10% | 12% | 2 |
| Not sure | 18% | 17% | 1 |

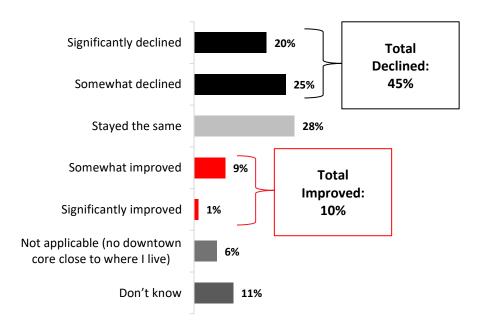






STATE OF THE DOWNTOWN CORE (1/2)

CTC1012. Over the past year, would you say the state of the downtown core of the closest major city to where you live has... Base: All respondents (n=1,509)







STATE OF THE DOWNTOWN CORE (2/2)

CTC1012 . Over the past year, would you say the state of the downtown core of the closest major city to where you live has...

Base: All respondents

| | | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | ВС | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|--|---------------|-----------------|-----|-----|------------|------------|-----|-----|-------|-------|-----|-------|---------------|-------|
| | Weighted n= | 1,509 | 102 | 348 | 584 | 97 | 168 | 210 | 402 | 486 | 621 | 635 | 548 | 308 |
| | Unweighted n= | 1,509 | 100 | 407 | 601 | 125 | 125 | 151 | 454 | 546 | 509 | 652 | 544 | 297 |
| Total Declined | | 45% | 37% | 39% | 45% | 58% | 47% | 54% | 41% | 43% | 50% | 46% | 50% | 38% |
| Significantly declined | l | 20% | 11% | 15% | 17% | 32% | 26% | 31% | 16% | 20% | 22% | 19% | 23% | 18% |
| Somewhat declined | | 25% | 26% | 24% | 28% | 26% | 21% | 22% | 25% | 23% | 27% | 27% | 26% | 20% |
| Stayed the same | | 28% | 34% | 34% | 25% | 18% | 30% | 26% | 31% | 30% | 24% | 31% | 24% | 29% |
| Total Improved | | 10% | 17% | 12% | 11% | 2% | 8% | 6% | 9% | 9% | 11% | 10% | 11% | 8% |
| Somewhat improved | | 9% | 16% | 11% | 8% | 2 % | 8% | 5% | 6% | 9% | 10% | 9% | 10% | 6% |
| Significantly improve | d | 1% | 1% | 0% | 2 % | 0% | 0% | 1% | 2% | 0% | 1% | 2% | 1% | 1% |
| Not applicable (no dov close to where I live) | vntown core | 6% | 7% | 6% | 6% | 11% | 2% | 9% | 7% | 4% | 8% | 4% | 3% | 17% |
| Don't know | | 11% | 5% | 9% | 14% | 12% | 13% | 5% | 13% | 13% | 8% | 9% | 13% | 9% |





STATE OF THE DOWNTOWN CORE (CANADA VS UNITED STATES)

CTC1012 . Over the past year, would you say the state of the downtown core of the closest major city to where you live has...

Base: All respondents





| | TOTAL CANADA | TOTAL USA | Gap |
|---|--------------|-----------|-----|
| Weighted n= | 1,509 | 1,002 | |
| Unweighted n= | 1,509 | 1,002 | |
| Total Declined | 45% | 31% | 14 |
| Significantly declined | 20% | 14% | 6 |
| Somewhat declined | 25% | 17% | 8 |
| Stayed the same | 28% | 33% | 5 |
| Total Improved | 10% | 12% | 2 |
| Somewhat improved | 9% | 9% | - |
| Significantly improved | 1% | 3% | 2 |
| Not applicable (no downtown core close to where I live) | 6% | 10% | 4 |
| Don't know | 11% | 14% | 3 |

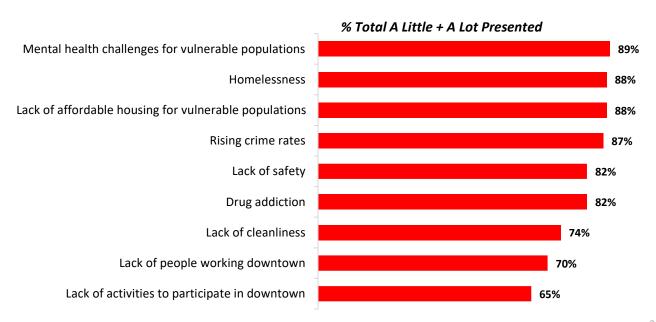




FACTORS THAT HAVE CONTRIBUTED TO THE DECLINE (1/2)

CTC1013. How much have the following factors contributed to the decline in the state of the downtown core in the closest major city to where you live...

Base: Respondents who think their downtown core has declined (n=670)







FACTORS THAT HAVE CONTRIBUTED TO THE DECLINE (2/2)

CTC1013 . How much have the following factors contributed to the decline in the state of the downtown core in the closest major city to where you live...

Base: Respondents who think their downtown core has declined

| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | Male | Female | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|---|-----------------|-----|-------------|-----|-------|-----|-----|-------------|--------|-------------|-------|-----|-------|---------------|-------------|
| % Total A Little + A Lot Presented Weighted n= | 685 | 38 | 137 | 262 | 56 | 79 | 113 | 325 | 360 | 165 | 210 | 309 | 292 | 273 | 116 |
| Unweighted n= | 670 | 35 | 162 | 263 | 74 | 60 | 76 | 338 | 332 | 179 | 239 | 252 | 291 | 269 | 107 |
| Mental health challenges for vulnerable populations | 89% | 87% | 86% | 86% | 90% | 89% | 99% | 83% | 94% | 85% | 88% | 92% | 90% | 90% | 85% |
| Homelessness | 88% | 81% | 78 % | 87% | 99% | 95% | 97% | 87% | 90% | 85% | 87% | 91% | 91% | 90% | 79 % |
| Lack of affordable housing for vulnerable populations | 88% | 86% | 85% | 90% | 87% | 84% | 93% | 84% | 93% | 90% | 89% | 84% | 88% | 87% | 90% |
| Rising crime rates | 87% | 81% | 78 % | 84% | 96% | 91% | 98% | 83% | 90% | 82% | 85% | 90% | 85% | 89% | 86% |
| Lack of safety | 82% | 59% | 68% | 81% | 97% | 86% | 96% | 76 % | 87% | 78% | 79% | 85% | 84% | 84% | 72 % |
| Drug addiction | 82% | 69% | 64% | 82% | 92% | 93% | 97% | 80% | 84% | 79% | 82% | 84% | 84% | 83% | 76% |
| Lack of cleanliness | 74% | 58% | 73% | 73% | 84% | 63% | 88% | 72% | 77% | 83% | 72% | 71% | 76% | 74% | 72% |
| Lack of people working downtown | 70% | 62% | 90% | 69% | 64% | 68% | 53% | 67% | 72% | 62 % | 73% | 72% | 70% | 73% | 61% |
| Lack of activities to participate in downtown | 65% | 66% | 60% | 69% | 70% | 73% | 55% | 59% | 71% | 71% | 65% | 62% | 67% | 63% | 69% |





FACTORS THAT HAVE CONTRIBUTED TO THE DECLINE (CANADA VS UNITED STATES)

CTC1013 . How much have the following factors contributed to the decline in the state of the downtown core in the closest major city to where you live...

Base: Respondents who think their downtown core has declined





| | TOTAL CANADA | TOTAL USA | Gap |
|---|--------------|-----------|-----|
| Weighted n= | 685 | 313 | |
| % Total A Little + A Lot Presented Unweighted n= | 670 | 351 | |
| Mental health challenges for vulnerable populations | 89% | 84% | 5 |
| Homelessness | 88% | 91% | 3 |
| Lack of affordable housing for vulnerable populations | 88% | 80% | 8 |
| Rising crime rates | 87% | 91% | 4 |
| Lack of safety | 82% | 89% | 7 |
| Drug addiction | 82% | 84% | 2 |
| Lack of cleanliness | 74% | 80% | 6 |
| Lack of people working downtown | 70% | 68% | 2 |
| Lack of activities to participate in downtown | 65% | 65% | - |

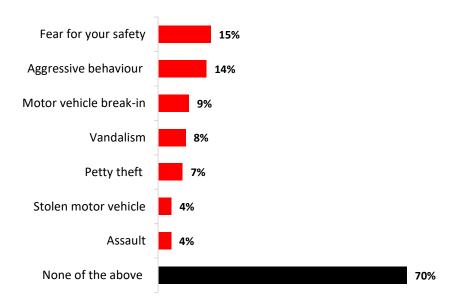




EXPERIENCES DOWNTOWN (1/2)

CTC1014. Over the past six months, which of the following have you or a close friend or family member been a victim of in the downtown core of the closest major city to where you live? Select all that apply.

Base: All respondents (n=1,509)







EXPERIENCES DOWNTOWN (2/2)

CTC1014. Over the past six months, which of the following have you or a close friend or family member been a victim of in the downtown core of the closest major city to where you live? Select all that apply.

Base: All respondents

| | | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | ВС | Male | Female | 18-34 | 35-54 | 55+ | Urban | Sub- urban | Rural |
|------------------------|---------------|-----------------|------------|-----|-----|-------|-----|-----|-------------|--------|-------|-------|-----|-------|---------------|-------|
| | Weighted n= | 1,509 | 102 | 348 | 584 | 97 | 168 | 210 | 736 | 773 | 402 | 486 | 621 | 635 | 548 | 308 |
| | Unweighted n= | 1,509 | 100 | 407 | 601 | 125 | 125 | 151 | 770 | 739 | 454 | 546 | 509 | 652 | 544 | 297 |
| Fear for your safety | | 15% | 7 % | 5% | 17% | 20% | 17% | 22% | 12 % | 17% | 15% | 16% | 14% | 18% | 14% | 9% |
| Aggressive behaviour | | 14% | 12% | 9% | 15% | 19% | 13% | 18% | 15% | 12% | 17% | 13% | 11% | 17% | 12% | 9% |
| Motor vehicle break-in | | 9% | 12% | 2% | 10% | 10% | 7% | 14% | 8% | 9% | 13% | 9% | 5% | 9% | 9% | 7% |
| Vandalism | | 8% | 9% | 4% | 8% | 11% | 9% | 11% | 7% | 9% | 9% | 9% | 6% | 8% | 9% | 5% |
| Petty theft | | 7% | 7% | 2% | 7% | 5% | 5% | 16% | 8% | 6% | 9% | 9% | 4% | 10% | 5% | 4% |
| Stolen motor vehicle | | 4% | 3% | 2% | 5% | 5% | 1% | 6% | 5% | 3% | 7% | 3% | 2% | 5% | 3% | 4% |
| Assault | | 4% | 1% | 2% | 4% | 5% | 2% | 6% | 4% | 3% | 6% | 4% | 3% | 4% | 4% | 3% |
| None of the above | | 70% | 79% | 82% | 66% | 62% | 69% | 61% | 70% | 69% | 61% | 68% | 77% | 63% | 72% | 78% |





EXPERIENCES DOWNTOWN (CANADA VS UNITED STATES)

CTC1014. Over the past six months, which of the following have you or a close friend or family member been a victim of in the downtown core of the closest major city to where you live? Select all that apply.

Base: All respondents





| | | TOTAL CANADA | TOTAL USA | Gap |
|------------------------|---------------|--------------|-----------|-----|
| | Weighted n= | 1,509 | 1,002 | |
| | Unweighted n= | 1,509 | 1,002 | |
| Fear for your safety | | 15% | 18% | 3 |
| Aggressive behaviour | | 14% | 11% | 3 |
| Motor vehicle break-in | | 9% | 8% | 1 |
| Vandalism | | 8% | 6% | 2 |
| Petty theft | | 7% | 5% | 2 |
| Stolen motor vehicle | | 4% | 4% | - |
| Assault | | 4% | 5% | 1 |
| None of the above | | 70% | 71% | 1 |



WOULD YOU LIKE TO SURVEY CANADIANS

AND/OR AMERICANS?

Add your question(s) to our weekly Omnibus to survey the population of your choice! It's a flexible, fast, efficient and economical solution.

| TYPE | n= | REGIONS |
|------------|-------|-----------------------------|
| NATIONAL | 1,500 | CANADA |
| PROVINCIAL | 1,000 | QC, ON, AB, BC |
| MUNICIPAL | 500 | QC, MTL, TOR, CAL, EDM, VAN |
| WESTERN | 1,500 | BC, AB, SK, MB |
| AMERICAN | 1,000 | 4 CENSUS REGIONS |

More than **400,000 panelists** at your disposal

CONTACT US







DETAILED METHODOLOGY

WEIGHTED AND UNWEIGHTED SAMPLE

The table below presents the Canadian geographic distribution of respondents before weighting.

| Province | Unweighted | Weighted |
|-----------------------|------------|----------|
| British Columbia | 151 | 210 |
| Alberta | 125 | 168 |
| Manitoba/Saskatchewan | 125 | 97 |
| Ontario | 601 | 584 |
| Quebec | 407 | 348 |
| Atlantic | 100 | 102 |

The table below presents the American geographic distribution of respondents before weighting.

| US Region | Unweighted | Weighted |
|-----------|------------|----------|
| NorthEast | 211 | 179 |
| MidWest | 208 | 217 |
| South | 316 | 372 |
| West | 267 | 233 |





DETAILED METHODOLOGY

WEIGHTED AND UNWEIGHTED SAMPLE FOR CANADA

The following tables present the demographic distribution of respondents according to gender, age and language (mother tongue) for Canada.

| GENDER | Unweighted | Weighted |
|--------|------------|----------|
| Male | 770 | 736 |
| Female | 739 | 773 |

| AGE | Unweighted | Weighted |
|-------------------|------------|----------|
| Between 18 and 34 | 454 | 402 |
| Between 35 and 54 | 546 | 486 |
| 55 or over | 509 | 621 |

| LANGUAGE (MOTHER TONGUE) | Unweighted | Weighted |
|--------------------------|------------|----------|
| English | 937 | 993 |
| French | 359 | 310 |
| Other | 211 | 204 |

The sample thus collected has a minimum weighting factor of 0.1898 and a maximum weighting factor of 4.2856. The weighted variance is 0.4091.





DETAILED METHODOLOGY

WEIGHTED AND UNWEIGHTED SAMPLE FOR THE UNITED STATES

The following tables present the demographic distribution of respondents according to gender and age for the United States.

| GENDER | Unweighted | Weighted |
|--------|------------|----------|
| Male | 476 | 487 |
| Female | 526 | 515 |

| AGE | Unweighted | Weighted |
|-------------------|------------|----------|
| Between 18 and 29 | 73 | 117 |
| Between 30 and 39 | 178 | 276 |
| Between 40 and 49 | 180 | 186 |
| Between 50 and 64 | 282 | 251 |
| 65 or older | 282 | 172 |

The sample thus collected has a minimum weighting factor of 0.1309 and a maximum weighting factor of 5.3167. The weighted variance is 0.5521.



OUR SERVICES

- Leger
 Marketing research and polling
- Leger MetriCX
 Strategic and operational customer experience consulting services
- Leger Analytics (LEA)
 Data modelling and analysis
- Leger Opinion (LEO)
 Panel management
- Leger Community
 Online community management
- Leger Digital
 Digital strategy and user experience
- International research
 Worldwide Independent Network (WIN)

600

185

EMPLOYEES

CONSULTANTS





8 OFFICES

MONTREAL | QUEBEC CITY | TORONTO | WINNIPEG EDMONTON | CALGARY | VANCOUVER | PHILADELPHIA



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Leger is a member of the <u>Canadian Research Insights Council (CRIC)</u>, the industry association for the market/survey/insights research industry.



Leger is a member of <u>ESOMAR</u> (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the <u>international ICC/ESOMAR</u> code of Market, Opinion and Social Research and Data Analytics.



Leger is also a member of the <u>Insights Association</u>, the American Association of Marketing Research Analytics.



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